



REFUGEE
SERVICES

CCD Refugee Services

Refugee, Asylee, SIV, Victims of Trafficking, & Cuban/Haitian Entrants



For a refugee family starting a new life in the U.S., the process can be difficult. Refugees flee their homes, businesses, and communities to escape war, persecution or death. They rarely know how long it might be before they are able to return home and often have no time to plan the departure. Family records, professional documents, diplomas, photos and other precious items are often left behind. For those people in need, Catholic Charities Dallas is here to help.

Services provided:

Case management

Rental and cash assistance through Match Grant and Refugee Cash Assistance

ESL classes

Civics/Citizenship classes

Employment services

Match Grant

The Match Grant program supplements the self-sufficiency of refugee families by providing three months of financial support, rental assistance, case management, job preparation workshops, job search and placement. This program ensures self-sufficiency through employment by 180 days.

Intensive Case Management

Intensive Case Management provides support and care necessary for vulnerable populations, such as the elderly, victims of torture, women at risk, and individuals suffering from conditions such as depression and post-traumatic stress disorders to heal and live healthy, productive, and self-sufficient lives.

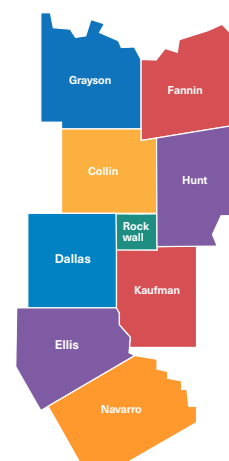
Every day, Catholic Charities helps our community's most vulnerable by taking on the effects of poverty and helping all those in crisis move toward a better life. If we can't help, we know who can. **Pass it on.**

We need your help.

Your gift can change lives. To make a donation, visit ccdallas.org/donate

or **Text: HOPE to 501501**

A one-time donation of \$25 will appear on your mobile phone bill. Message & data rates may apply



We serve over 4 million people in 9 North Texas counties.

Catholic Charities Dallas

1421 W. Mockingbird Lane
Dallas, Texas 75247

866.CCD.7500

ccdallas.org

All agency programs are accredited by the Council on Accreditation.

The right call for all in need: **866.CCD.7500**

Refugee cash assistance

Refugee Cash Assistance (RCA) is a supplemental refugee program, serving those seeking services through reception and placement that assists refugees for four months by providing cash, rental assistance, food stamps (SNAP).

Educational Services

Educational Services provides English language and other skills training to help clients become economically self-sufficient. Education programs include:

ESL classes for refugees: The goal of ESL classes is to help clients become proficient in the English language, so they can acquire gainful employment and attain economic independence.

Civics classes for refugees and older refugees

Participants in the program receive instruction that covers all required knowledge to pass the USCIS citizenship tests. Similarly, the Older Refugee Program provides civics classes for refugees aged 60+ in order to provide them with the specialized instruction that they need catered to their different learning abilities.

Refugee Medical Assistance

We provide assistance completing Medicaid and Refugee Medical Insurance applications

Employment Services

Employment services work closely with refugees to help them become self-sufficient through long-term employment and on-going assessments. We recruit employers who are accessible by public transportation and offer full-time permanent positions.

Job Placement

The job placement program collaborates and leverages relationships with employers, other agencies, and the broader business community to help provide unemployed or underemployed low-income individuals access to jobs. Our career counselors work closely with clients to assist them in filling out job applications, preparing for interviews, and understanding employer expectations. We also work with employers and clients through company orientations during the first week of hire.

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Location:

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Hours of operation

Monday – Friday
8:00 am – 4:30 pm

The right call for all in need: 866.CCD.7500