

As we turned the page to a new fiscal year in July 2020, we were still in the early months of the COVID-19 pandemic, with cases surging and no clear end in sight. Without any precedent, it was unimaginable that this global crisis would continue well into 2021, with economic impacts lasting far beyond that.

Communities and businesses shut down, leaving millions without jobs in the face of mounting bills. Community inequities were amplified: access to food, jobs, technology, and education became insurmountable challenges for far too many people.



Our staff and volunteers were tested, but rose to the occasion. Throughout each new challenge we adapted, refined, and improved how we fulfilled our mission of serving others, even as community needs trended 300 to 400 percent above pre-COVID-19 levels.

By the grace of God, along with a dedicated team of professionals and the collaborative spirit of our many community partners, we persevered.

We took our programs on the road to the communities and neighborhoods that needed them most, and connected virtually with those who could not come to us. Our strength became the strength of the North Texas communities we serve, allowing them to recover.

All of the challenges brought on by 2020, although devastating, allowed CCD to pave new avenues of hope through expanded programs and outreach, and allowed us to reach a greater number of new communities. In total, we touched over 275,00 lives, and our work isn't finished yet.

Core Mission Areas

Catholic Charities Dallas is organized into most pressing needs.

Our program teams are led and organized by highly experienced executive, development, and administrative personnel. This allows them to efficiently direct over 90% of donated funds to client services, and ensures a higher level of accountability and stewardship.

Children's Services

- Disaster Relief & Preparedness Services
- Educational Services
- Financial Stability & Career Services
- Homelessness & Housing Services
- Hunger Services
- Immigration Legal Services
- Pregnancy, Parenting & Adoption Services
- Refugee Resettlement Services
- Senior Services

Core Mission Areas



10 mission groups, representing over 30 different programs, which address some of our communities'

Who We Are

Catholic Charities Dallas (CCD) is one of the leading social service agencies in North Texas striving to answer the call from all in need.

While our work is rooted in the Catholic faith, we serve all who turn to us for assistance: families living in poverty and hunger, immigrants and refugees seeking a new life and new opportunities, parents who want to ensure their young children access guality early childhood education, and so many others-including the homeless and housing insecure, vulnerable seniors, and pregnant or parenting moms.

We believe that every person and family have the right to pursue their best life with respect and dignity. So we walk alongside them in their journeys, helping them find stability and self-sufficiency through hope and healing.



Leadership

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Aberg Center American Red Cross Attitudes and Attire Austin Street Shelter AVANCE Bachman Lake Together Inc. Bank of America BB&T Catholic Charities Fort Worth Catholic Charities USA Catholic Housing Initiative Catholic Legal Immigration Network **Child Abuse Prevention Coalition** Child Care Group City of Cedar Hill City of Dallas City of Frisco City of Garland City of Irving City of McKinney City of Mesquite City of Plano CitySquare Collin County Communities in Schools Corporation for a Skilled Workforce Credit Builder's Alliance Dallas After School Network Dallas Association of Young Lawyers Dallas Bar Association Dallas College Dallas County Dallas County Department of **Criminal Justice** Coalition Dallas Hispanic Bar Association Dallas Life Dallas Public Library System Dallas Volunteer Attorney Program Dallas Independent School District Educational First Steps **Financial Clinic** Foundation Communities

Leadership & Partner Agencies

Partner Agencies

- Collin County Council on Family Violence Community Council of Greater Dallas Crime Victims' Council of Dallas County

- Dallas County Domestic Violence Awareness
- Genesis Women's Shelter

Hope Supply Co.

Human Rights Initiative Hunton, Andrews & Kurth LLC **IBERIABANK** International Rescue Committee Jewish Family Services Juntos Podemos Knights of Malta Legal Aid of NorthWest Texas LINK Coalition Literacy Instruction for Texas Lumin Education Mater Filius Dallas Metro Dallas Homeless Alliance Metrocare Services Mexican Consulate of Dallas **Mosaic Family Services** National Council of Jewish Women North Dallas Shared Ministries North Texas Anti-Trafficking Task Force North Texas Behavioral Authority North Texas Food Bank On the Road Lending Parkland Health & Hospital System Proyecto Inmigrante ICS, Inc. RAICES Refugee Services of Texas Salvation Army SMU School of Law St. Vincent de Paul of North Texas State Bar of Texas Texas A&M School of Law Texas Association Against Sexual Assault **Texas Pregnancy Care Network** The Bridge The Stewpot U.S. Housing and Urban Development United Way of Metropolitan Dallas Unlocking Doors University of Dallas University of North Texas Dallas College of Law Veterans Affairs Supportive Housing Vickery Meadow Learning Center Vickery Meadows Improvement District WiNGS Dallas Young Catholic Professionals

Dear Friends,

The onset of the COVID-19 pandemic has had a lasting impact on so many different aspects of our daily lives, but it is the most vulnerable in our communities that have suffered the greatest losses. These include losses of family members and friends, a sense of safety and security, feelings of self-worth and dignity, and even their livelihoods and homes.

Catholic Charities was determined early on - as we are still today - to provide avenues of hope and a roadmap for families in need so that they could see their way clear to a brighter future. We saw firsthand the exponential increase in needs across the North Texas community, and we came together to meet those needs.

Some of our highlights from this past year included:

- Fully deploying all three of our mobile community pantries and our new refrigerated box trucks, leveraging our partnership as North Texas Food Bank's largest "retail" provider of food to serve dozens of new communities throughout our nine-county service area.
- Partnering with Catholic Housing Initiative to open the 180-unit St. Jude Center-Park Central for the homeless, particularly those impacted by COVID-19 and inclement weather.
- Pivoting to provide wellness checks, online programming, and meal deliveries for vulnerable, low-income seniors who were isolating due to COVID-19.
- Managing all volunteer personnel for a large-scale operation in Dallas to temporarily house thousands of unaccompanied immigrant children that had crossed the southern border.
- Launching a new, mobile, hybrid program that supports high-risk families and children through both early childhood education and parenting skills.
- Continued hiring of dozens of staff many of whom were laid off from their own jobs to manage emergency assistance programs for residents of participating cities and counties, distributing millions of dollars in aid to struggling households across 39 cities and 114 zip codes.
- Responding to a crisis within a crisis following Winter Storm Uri, providing over \$500,000 to help families pay for home repairs, high deductibles, and bills due to lost wages.
- Partnering with area law schools to provide Citizenship workshops and clinics for asylum seekers.
- Renovating our Marillac Community Center to create new independent living space for young adults transitioning out of foster care.
- Raising nearly \$2 million at our first-ever, virtual Bishop's Gala, which helped us support our core mission areas.
- Increasing the number of lives we touched to 275,000, an increase of 75,000 people from FY 2019-20.

As we plan for the future and map out new avenues of hope, we see continued opportunities to increase our impact, especially in the areas of education, poverty and hunger, and homelessness and housing insecurity. We are also hopeful that the COVID-19 pandemic will continue to ease its grip and that the physical, mental, and financial health of our communities will greatly improve.

The lessons we have learned through the pandemic, however, will remain with us.

We learned that every life is precious, and every moment we have with loved ones should be treasured.

We learned that we are stronger together than we are apart.

We learned that we are all capable of greatness and can grow and move beyond our comfort level and rise to the challenge when asked.

We have all of you to thank for making our work possible. Your support enabled us to truly stretch and grow throughout the pandemic, serving more people more meaningfully than ever before.

The pandemic may have taken a toll on all of us, but it also shone a light on our faith and the countless, awe-inspiring acts of kindness and grace within Catholic Charities' community of donors and volunteers. It was that generosity of spirit - and of time, talent, and treasure - that carried us through the last year and will lay the foundation for the coming year.

We hope you will take great pride in all that we accomplished this past year, because it was the efforts of an entire community that collectively made a difference in the lives of so many in need. And we hope you will continue to join us as we search for and create new in-roads in combating the poverty and inequities around us and rebuilding hope and optimism in our communities.





Steve Suellentrop Chairman. Board of Directors

Letter from the Chair & CEO





Hunger Services

Hunger does not discriminate. Every community, regardless of whether or not it is rural, suburban, or urban, has individuals who experience food insecurity. Households with children are especially vulnerable and are at a higher risk of experiencing food insecurity. Catholic Charities Dallas recognizes the impact hunger can have on people and communities, as poverty and hunger are inextricably related. We are on the front lines in the fight against hunger and are dedicated to ensuring all people have access to nutritious food. To feed the poor is to see Jesus, hungry and thirsty, and provide food and drink (Matthew 25).

Particularly in North Texas, food insecurity is a significant problem, which became further exacerbated by the pandemic. Our three mobile food pantries and refrigerated box trucks now deliver fresh, nutritious food to over 70 different locations monthly, in addition to drive-through and client choice pantries that we staff several days each week. Hundreds of volunteers each month work to distribute food to those in need, helping families extend their household budgets in tight times. This past year, we provided over 6 million meals to more than 135,000 families.

Program Impact

- 6,179,490 Meals served
- 7,415,387 Pounds of food distributed
- **57,742** Families receiving food pantry and diaper services
- **601,217** Individuals served through food distributions
- **70** Monthly mobile food sites

Hunger Services



"What a BLESSING! THANK YOU to all at Jan Pruitt Community Pantry for being here for people like me."

- Hunger Services client

- Develop a business plan to support conversion of CCD kitchens into social-enterprise or vocationaltraining commercial kitchens
- Implement a pilot project to coordinate last-mile service delivery of food to households in need
- Investigate development and placement of a container pantry in Ellis County

Homelessness & **Housing Services**

Addressing homelessness and housing insecurity is a major strategic priority and one we have invested in with the recent addition and management of two facilities: St. Jude Center-Forest, which opened in late 2018 and provides long-term, permanent supportive housing for 104 formerly chronically homeless seniors, including veterans; and St. Jude Center-Park Central: a 180-unit, short-term housing community that opened in December 2020 in a former hotel and has since provided short-term housing for homeless impacted by COVID-19 and by inclement weather.

As COVID-19 subsides and we complete necessary renovations, St. Jude Center Park Central will shift to provide longer-term transitional and permanent supportive housing to those who are homeless or housing insecure. Case managers are on-site at both locations working with residents to stabilize their physical, mental, and financial health, and work on pathways to independence. Both centers are models of publicprivate partnerships and demonstrate the power of community in helping people regain their footing and restore their selfworth and dignity.

Program Impact

- 126 Formerly homeless seniors housed at St. Jude Center-Forest
- 2 Annual community engagement activities at St. Jude Center-Forest to minimize isolation and mental health pressures from COVID-19
- 49 Assisted Households on the brink of eviction
- **22** Clients placed through Rapid Rehousing Program

Homelessness & Housing Services





"This is my miracle from God. It motivates me and gives me the strength to move on, stay strong, and remember what life was like before I became homeless. It's a temporary home. I want to thank you and your staff for all that you do for me here."

- St. Jude Center client

New Opportunities • Welcome 180 new residents to St. Jude **Center-Park Central** Create a Mentor program for St. Jude Center residents in both locations Respond to other time-sensitive opportunities on the horizon to purchase, renovate and operate new communities for the homeless

Educational Services

Avenues of Hope



Educational Services

Poverty is a major factor in a child's risk for behavioral, social, emotional, and physical challenges—as well as poor academic outcomes. Our educational programs provide access to high-quality early learning and literacy programs with a dual-generation approach. This mission is focused on building a stronger future for families through literacy.

Our Together We Learn (TWL), program is laser-focused on boosting cognition and language development for children up to 5 years old. Our After-school, Summer Camp and Together We Read programs address academic gains in reading—especially following a year of virtual learning.

Parent-child interaction and parenting education are critical components in the TWL program as well as in our newest hybrid program, Together We're Better (TWB). This 16-week, mobile program travels to highneed communities (high poverty, high numbers of children under age 5, and minimal access to quality, early childhood "I am an immigrant looking programs) to deliver early childhood learning and literacy, for a better future for my four combined with a program of early developmental assessments, children. My participation in the TWB program has been one of service referrals, access to basic needs supports (food, diapers), the best decisions I have made parenting classes and case management services. Together, because it truly benefitted my these components help minimize risk factors in the home that family." could impede learning and growth for children.

Program Impact

- 749 Children served in the Together We Learn, Together We're Better, Afterschool and Summer Camp programs
- **454** Parents served across all of the educational programs

Educational Services



— Educational Services client

- Expand Together We're Better to 5 new locations, including in Collin, Grayson, and Kaufman Counties
- Expand Summer Camp to include the training of parents as reading coaches for their young children 13

Immigration **Legal Services**

Our immigration system is a maze of policies, procedures, and obstacles for those struggling to exist legally in the United States. Our goal is to advocate vigorously for the rights and protections of all immigrants by helping them understand the legal process and providing pro-bono (free) legal services. We also offer regular citizenship workshops, review and prepare legal documents, help immigrants file visas and DACA renewals, and represent them in legal proceedings. Off-site, we visit detention centers, offer counseling, and redirect those in need of food, housing, or education to other CCD programs or community partners. This past year, we provided legal assistance and counseling to nearly 15,000 families and opened over 2,300 new cases; we also managed hundreds of volunteer personnel who assisted in the care and housing of thousands of unaccompanied minors who were "When you get here you transported from the southern border to Dallas.

The task of welcoming refugees, immigrants, and displaced persons into our communities and protecting their rights and inherent dignity is one we take seriously and are honored to be charged with. At CCD we recognize that the path to US Citizenship can be long, arduous, and tiring. It is our hope to accompany every individual and family so as to make their transition to this country as seamless and stressless as possible.

Program Impact

- 14,910 Clients receiving legal assistance or counseling
- **2,310** New cases opened for represenation related to family status, citizenship, victim/ survivors' assistance, humanitarian aid, removal, special immigrant status
- 98% Of cases that applied had a positive outcome
- 1,138 Number of cases concluded

Immigration Legal Services



already feel like you're part of the family. I now am a US citizen, I own a home, and I am a computer engineer graduate."

— ILS client

New Opportunities

- Establish video consultation pods for immigration services at three locations outside of Dallas County to expand our reach
- Develop a mobile "ILS on Wheels" model program to expand outreach to all nine counties we serve
- Develop a plan to grow our "Low Bono Business" (low-cost legal counsel)

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Senior Services

Avenues of Hope



Senior Services

Isolation is a very real risk for low-income seniors, leading to long-term physical and mental health issues. At CCD, we are dedicated to protecting and upholding the dignity of the elderly, a population that is particularly vulnerable, and unfortunately, often forgotten. Committed to compassionate and professional care, we provide a safe, positive, welcoming center for vulnerable elderly. Where we can ensure they receive nutritional meals, physical fitness activities, and access to social and educational programs that will engage their minds, bodies, and spirits. Our goal is to ensure seniors remain strong and healthy and can maintain personal choice, self determination, independence, and longevity in their homes. Case managers "I thank God for the Brady and counselors work directly with seniors so that they are Center. I knew I had to stay able to access all the resources and benefits available to them. active as I got older. I'm not Additionally, we help them work through any concerns or very talkative, so it was the issues in a safe and supportive space. We found new ways of perfect place to meet people, connecting with our seniors in the past year due to COVID-19 relax, and enjoy interactive - virtually, by phone, in drive-through events - but look activities." forward to resuming in-person programming this coming year.

Program Impact

- 286 Clients Served
- 34,397 Meals Served
- **52** Number of seniors served through meal delivery services
- 81% Percentage of seniors
 maintaining or improving their
 health, receiving case management,
 counseling

Senior Services



- Brady Senior Center client

- Double number of clients served by creating a 3-day structured model for clients that is offered twice per week
- Focus on capturing additional metrics that demonstrate positive outcomes and program impact

Refugee Resettlement Services

For those who flee their homes, families, and communities to escape war, persecution, or abuse, our mission is to help them rebuild their lives and become self-sufficient. Our team helps place refugees and newly arrived asylees in new homes and in new full-time jobs with benefits, where they can begin to assimilate into their new homeland. It's our privilege to protect their interests before, during, and after their entry into the U.S. We support them with ESL and civics classes, provide material help (gift cards, home furnishings, etc.) and help them secure food stamps, legal documents (Social Security, i94s, work permits), and refugee medical insurance. We walk alongside them in their journeys as they develop a new support network for their families in their new communities.

Welcoming refugees has always been an integral component of the Church's tradition. Every refugee and refugee family becomes an icon of the Holy Family who needed to flee Egypt shortly after Jesus' birth due to the evil reign of King Herod. Regardless of the individual's circumstances or country of origin, Catholic Charities affirms and validates the inherent dignity and worth of every human being.

Program Impact

- 946 Clients served
- 236 Clients securing employment
- 250 Clients receiving ESL
 education
- **\$87,000** Emergency financial assistance and other material assistance disbursed

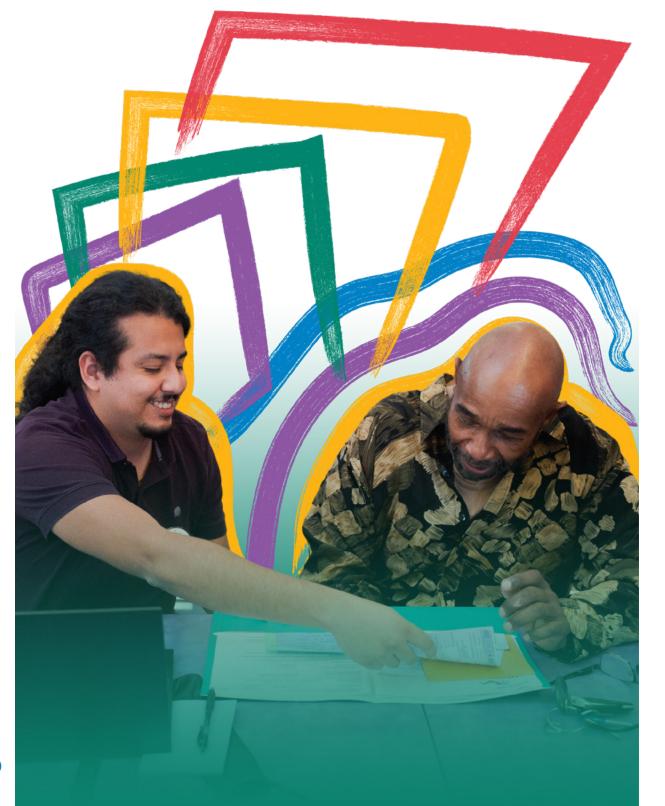
Refugee Resettlement Services



"I was very excited and happy when Catholic Charities accepted me. Finally, my dream has come true. I am going to live in the USA."

- Refugee Resettlement client

- Develop a Resettlement & Placement
 welcoming committee comprising volunteers
 and interns
- Develop a mentorship program that pairs mentors with refugee families



Disaster Relief & Preparedness **Services**

Fires, floods, accidents, tornadoes, and even the current global pandemic can lead to devastating impacts on homes, and jobs. Many families are just one unexpected life event away from homelessness. Our goal is to provide immediate and stabilizing support (short-term housing vouchers, emergency financial assistance, access to our food pantries, and gift cards) to families in need. We then work over the longterm to help them get back on their feet. Our work in this area has expanded exponentially due to COVID-19; we continue to "In February 2021, my son and I lost everything. I can't begin administer emergency rental, mortgage, and utility assistance to explain the joy and programs for numerous cities, distributing tens of millions happiness I feel due to Catholic of dollars to qualifying households. This past year, we **Charities!** I've been treated provided support to more than 14,000 struggling families. with such grace and compassion. I am forever Our disaster response team mobilizes quickly and are often grateful."

some of the first responders in the area. One of the benefits of CCD Disaster Relief services is that we have the advantage of knowing our communities very well. Therefore we are able to minister to individual and community-specific needs. CCD is committed to providing immediate and long term relief. We work hard to help individuals, families, and communities rebuild and restore their homes and lives.

Program Impact

- \$18,130,299 Emergency financial assistance disbursed
- **15,606** Clients served through COVID-19 or personal disaster support programs

Disaster Relief & Preparedness Services





- Disaster Relief client

New Opportunities

- Finalize a Disaster Master Plan to include responses to natural disasters, personal disasters, and one-time emergency assistance for households in distress
- Create a flexible agency culture that allows us to respond to disasters quickly by utilizing current staff, until long-term staff can be hired

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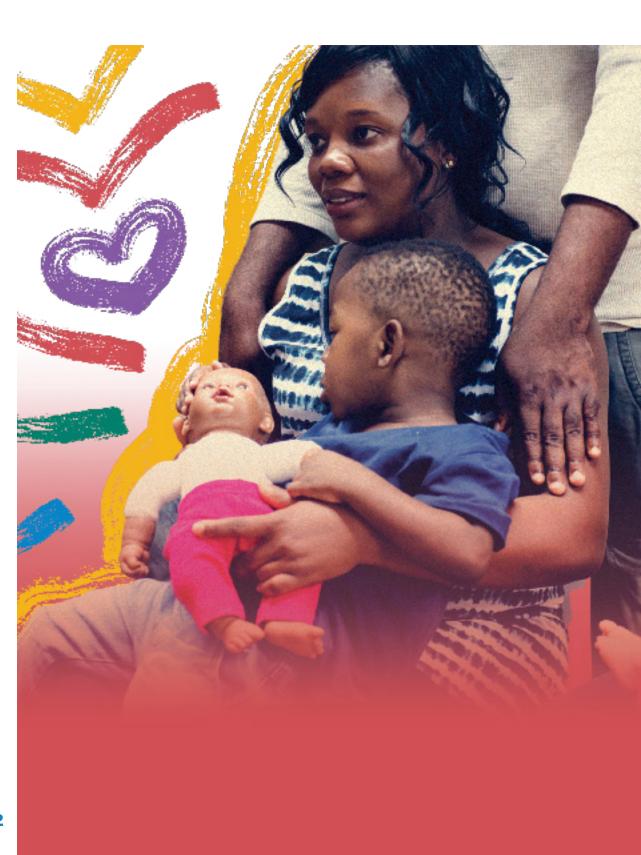
Pregnancy, Parenting, and Adoption Services

Catholic Charities is committed to protecting and supporting vulnerable people, including women facing unplanned or crisis pregnancies, their unborn children, as well as their partners and families. Our hope is to enable women and families to make the healthiest and most informed decisions, even in difficult situations. Our focus is on strengthening families, whether that's bringing together and building a bond between birth mothers and adoptive families, helping place children in Child Protective Services' care into permanent adoptive homes, or providing parenting training and resources for parents of young children. Our goal is to nurture each family we see and help them to create a stable and loving home environment for their children. This past year, we facilitated eight adoptions and provided support to over 2,200 parenting clients.

We also have counselors and parent educators on staff to provide wraparound support for families through financial assistance, access to our food and diaper pantries, counseling, and skill-building. Weekly parenting classes (in both English and Spanish) are offered to support parents' efforts in teaching positive practices that help to promote the social, emotional, physical, and cognitive well-being of their children's lives, while also giving parents the tools to establish a stable family life.

Program Impact

- 8 Adoptions finalized
- **2,290** Clients receiving parenting education, counseling and material assitance
- **13** Number of licensed adopting couples



Pregnancy, Parenting, and Adoption Services



"Adoption has always been on our heart and Catholic Charities made it smooth and educational as well as possible."

— Catholic Charities Adoptive Parents

New Opportunities

- Initiate a new five-hour, intensive parenting class on Saturdays for CPS-referred clients/families
- Develop a foster-to-adopt program
- Expand access to parenting classes via virtual/ online channels, in-person classes in new locations

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Financial Stability & Career Services

Breaking the cycle of poverty is central to our mission at CCD. However, doing so is often daunting for so many people and families, particularly during a crisis like the pandemic. Facing job losses, furloughs, and reduced wages, many families struggle to pay bills and put food on the table. Our team of financial coaches and housing counselors helps educate and empower clients to improve and stabilize their finances. Our program integrates financial education, employment services, career enhancement, homebuyer 'Words almost cannot express how helpful and education, and income support. Our goal is to help clients empowering each of you identify long-term goals to increase their income, savings, and have been for me."" credit score while reducing debt. Of particular importance is the way these services help to reduce poverty, homlesness, - FSCS client food insecurity, and money-related stress that can lead to mental health issues. Though time-consuming, we believe it is much more beneficial to guide and support individuals, so as to help break the cycle of poverty, than it is to merely hand out benefits.

Program Impact

• 302 Clients accessing financial education classes

- 47 Clients improving on the **Financial Capability Scale**
- 126 Clients provided with one-onone coaching
- 320 Clients completing homebuyer's education

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Financial Stability & Career Services





New Opportunities

 Integrate volunteer Certified Financial Planners into financial coaching model

Develop a program to pre-qualify families for home purchases

Research tools and resources to initiate a down payment assistance program

Expand debt management planning and foreclosure prevention initiatives



Children's Services

Avenues of Hope



Children's **Services**

At Catholic Charities Dallas, we provide an array of services to support Unaccompanied Refugee Minors (minors who have been designated status as a refugee, an asylee, a victim of human trafficking, or a special immigrant juvenile, and are referred to us through the United States Conference of Catholic Bishops and Office of Refugee Resettlement) as well as Unaccompanied Children (minors who have entered the U.S. without proper documentation and who were subsequently apprehended by the Department of Homeland Security but are eligible for care). Of top priority is creating safe, welcoming environments where we can ensure their well-being, while we help return them to their families.

This is of particular importance as more and more unaccompanied children arrive at the southern border or are separated from their families in war-torn countries overseas. When uniting them with their families isn't possible, our goal is to find permanent, supportive homes that provide stable care, protection, and access to education. For children with complex needs, our team includes counselors, facilities staff, program managers and support staff to ensure their unique needs are met. This past year, we placed and cared for 237 children.

Program Impact

- 237 Children served
- **133** Migrant children reunited with family members
- 10 Youth who graduated from high school
- 9 Youth who entered Supervised Independent Living

Children's Services



"I am grateful to have Catholic Charities by my side. They were there through good and bad times. Without their help I would not be who I am today. They encouraged me and didn't give up on me."

- Childrens Services client

- Identify and open a new agency home for unaccompanied refugee minors
- Develop a plan to expand capacity and access •



Volunteer **Spotlight**

Catholic Charities Dallas' Volunteer of the Year— **Gretchen Bowen**

Gretchen Bowen is an invaluable part of the Catholic Charities Dallas (CCD) family, someone who gives freely and selflessly of her time, talent, and treasure to enhance the lives of our clients. Gretchen's journey began as a CCD volunteer over 10 years ago, serving as an ESL instructor for CCD's Refugee Resettlement program. "I met some wonderful people, both clients and other volunteers at Catholic Charities," said Bowen.

Gretchen currently volunteers at St. Jude Center on Forest Lane at least three times a week. "I'm a jack of all trades. I clean chairs, answer the phones, welcome guests, hand out food, and just spend time visiting with the residents." One of her joys is overseeing the monthly In-N-Out Burger event: "You can't believe how excited the residents are about getting freshly cooked burgers." Her love for the volunteer work she does is firmly rooted in the people. "I love their stories; everyone has a story. Also, I have been there from the beginning, so we are all like family now."

> "The issue of homelessness was always close to my heart. When I heard Catholic Charities was opening a new housing development for formerly homeless seniors, I knew it was the place for me."





A RECORD YEAR FOR VOLUNTEERING Total number of volunteers for the year: 2,586 Total hours volunteered for the year: 52,006

the Dallas-Fort Worth area and their youngest is a senior at Texas A&M University. "I was blessed to be home with my three kids after a long career as a cardiac surgical nurse. Now, I have time to give back to others."

Volunteer Spotlight-Gretchen Bowen

When much of our country went into mandatory lockdown, Gretchen showed up every day, going right to work taking temperatures, sanitizing door handles, providing hand sanitizer, while providing a friendly, calming face for the St. Jude residents. "It was tough for them. Wearing masks, socially distancing, not being able to eat together or play bingo or cards together," Bowen said. "But we got through it together."

Bowen received the Volunteer of the Year award in 2019 from the Angels of Charity and was recently nominated by CCD for Catholic Charities USA's national Volunteer of the Year award following her "above and beyond" volunteer efforts in the aftermath of Winter Storm Uri in February 2021.

"When I hear the song 'Humble and Kind,' I think of Gretchen Bowen, because volunteering is the most humbling, kind and selfless act of kindness," said Cindy Montgomery, property manager for St. Jude Center-Forest.

When she's not at St. Jude Center, Gretchen is spending time with family. She and her husband, Matt, have three children, ages 25, 23, and 21. Their two oldest children live and work in

Meet the Popolos



Philanthropic Spotlight

For Joe and Chris Popolo, faith has been the foundation for their philanthropy. Both Joe (who practices Catholicism and is CEO at Charles & Potomac Capital) and Chris (who practices Presbyterianism) hold a deep conviction that every person is called by faith to help those in need. They have sought to pass on their Christian faith, and this deep conviction, to their three children—Kit, Buck, and Connor.

The Popolos live by St. Luke's admonition that "to whom much has been given, much will be required" (Luke 12:48). It is not an option, in their mind, to separate one's responsibilities as a Christian from the responsibilities of being a CEO or community leader. Thus, the couple allows their faith to inform every decision they make. They give generously of their time and treasure, and have served on various boards of nonprofit organizations, including The Catholic Foundation. As a former trustee of The Catholic Foundation, Joe was familiar with Catholic Charities Dallas and its mission.



When the pandemic dramatically impacted North Texas, the Popolos knew they needed to help their community in a radical way, so they turned to CCD to see how they could help.

"When we saw the great job CCD was doing to help combat hunger during the pandemic, we felt called to support them," Joe commented.

In particular, Chris noted how impressed she and Joe were with, "how professionally and efficiently the mobile pantry operations were run." As a result, Mr. and Mrs. Popolo decided to partner with Catholic Charities Dallas, making a \$330,000 commitment to CCD in 2020 to support the organization's growing food programs. "Hunger is a pervasive issue in North Texas that has a lasting ripple effect

Philanthropic Spotlight

- on children's and adult's physical health, on children's ability to learn and thrive, even on crime," said Mr. Popolo. "We are proud to support CCD's work to expand its reach into even more high-need neighborhoods to meet the increasing demand for healthy, fresh food."

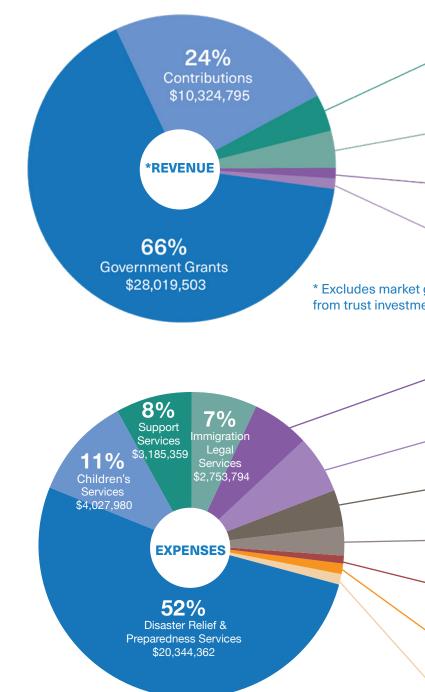
When asked why others should join the mission of Catholic Charities Dallas, Chris emphasized that "Catholic Charities Dallas is such a great steward of the resources it is trusted with. It offers so many different ways to get involved, with time or financial resources, and it is laser-focused on helping those most in need with a minimum of overhead. There are lots of different ways to give, but when you give to CCD you know the resources you give them will be put to use where they are needed most." In addition to supporting CCD, Joe and Chris actively support many other Catholic organizations in Texas, including The HALO Initiative for Catholic Schools, Jesuit Foundation of Dallas, and St. Joseph's Residence.

Balance Sheet

Assets	2020	2021
Cash & Equivalents	\$9,369,387	\$6,262,801
Investments	\$33,380	\$4,033,435
Accounts Receivable	\$1,681,377	\$3,521,001
Prepaid Expenses & Other	\$207,617	\$213,921
Interest in Trusts	\$15,360,054	\$18,920,237
Property & Equipment	\$8,037,219	\$8,369,309
Total Assets	\$34,689,034	\$41,320,704

Liabilities & Net Assets	2020	2021
Accounts Payable & Accrued Expenses	\$700,478	\$903,015
Notes Payable	\$2,062,958	\$177,150
Other Liabilities	\$4,865,285	\$4,712,129
Net Assets	\$27,060,313	\$35,528,410
Total Liabilities & Net Assets	\$34,689,034	\$41,320,704

Income Statement



Income Statement

4% Foundations \$1,502,978

4% Program Service Fees \$1,529,948

1% Diocese of Dallas \$671,000

1% United Way \$432,500

* Excludes market gains and losses from trust investments

> 6% Homelessness & Housing Services \$2,200,888

6% Hunger Services \$2,333,784

4% Refugee Resettlement Services \$1,578,357

3% Educational Services \$1,241,468

1%

Pregnancy, Parenting & Adoption Services \$329,632

1% Senior Services \$496,151

1%

Financial Stability & Career Services \$422,352



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Together, we are bettering lives across Dallas. We are forever grateful for your support.

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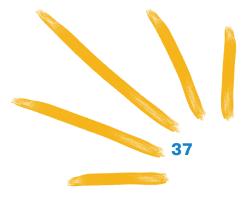
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Parishes & Catholic Schools

Thank You

- All Saints Catholic Church Bishop Lynch High School
- Christ the King Catholic Church
- Jesuit College Preparatory
- Prince of Peace Catholic School
- Prince of Peace Catholic Community
- Saint Michael and All Angels Episcopal Church
- St. Rita Catholic Community School
- St. Ann Catholic Parish
- St Elizabeth Ann Seton
- St. Elizabeth Ann Seton Youth Ministry
- St. Francis of Assisi Catholic Church
- St. Jude Catholic Church
- St. Jude Catholic Parish
- St. Margaret Mary Catholic Church
- St. Paul the Apostle School
- St. Rita Catholic Community
- Trinity Presbyterian Church
- University of Dallas
- University of Notre Dame



Thank You

Avenues of Hope

Giving the gift of time and talent



Catholic Charities has volunteer opportunities for people of all ages and abilities; you just need a positive attitude and a giving heart!

If you are interested in becoming a volunteer, please call (469) 801-8170 or send an email to volunteer@ccdallas.org.

How to get started as a volunteer:

- Join the Angels of Charity or Archangels Men's auxiliary networks
- Serve on a Mission Advisory Council
- Volunteer with friends, family, or coworkers at one of our daily food distributions
- Become an afterschool tutor for K-5th grade students
- Read to children under age 5 in our Together We Read program
- Become a mentor for a family of refugees or asylees
- Volunteer as an ESL instructor
- · Become a mentor-buddy for a St. Jude Center resident
- Provide pro-bono legal services for immigrants
- Assist with citizenship workshops
- Serve as a greeter for CCD clients at one of our 7 campuses

Your donation can change a life forever.

This past year, we witnessed firsthand the power of a gift to transform a life. To keep a family from being evicted. To put food on the table. To give the gift of literacy. To place a newborn in a loving family. To provide a roof over someone's head during the winter storm.

There are many options available to donors, whether you wish to provide support to meet immediate needs in our programs and mission groups or help endow opportunities for program expansion into new areas and communities.

To learn more about giving opportunities and how you can help us create new avenues of hope for those in need, please contact a member of our Development team.

Mike Murray

Chief Development Officer mmurray@ccdallas.org **o.** 469-801-8132

Development Officer chafertepe@ccdallas.org o. 469-801-8135

Ways to Give

- Matching Gifts

Cash

Stocks & Securities

Create a new avenue of hope. Go to ccdallas.org/donate.

Chelsea Hafertepe

Kathleen Bentler

Development Officer kbentler@ccdallas.org o. 469-801-8107

- Recurring Gift • Donor Advised Funds Corporate Giving
- Planned Gifts (bequests)
- Tribute Gifts
- Vehicle Donations



Mission

Catholic Charities calls the community to action to join us in addressing the root causes of poverty, hunger, and homelessness by serving, educating, and empowering all those in need.

Purpose

To provide support, resources, education and inspiration to empower our clients and improve their lives.

Our Vision

Catholic Charities will be recognized as an effective leader serving the most vulnerable in our communities on their journey toward hope, independence and a better life.

Executive Leadership Team

Dave Woodyard President & CEO

Brenda Huffman Chief Operations Officer

Jari Mema Chief Services Officer

Directors

Susan Carrillo Director, Marketing and Communications

Angela Fox Director, Children's Services

Lacy de la Garza Director, Parish & Community Relations

Sahil Gilani Director, Refugee Services

Kaylee Janes Director, Homelessness, Housing & Disaster Relief and Preparedness Services

Catholic Charities Dallas 866-CCD-7500 www.ccdallas.org Mike Murray Chief Development Officer

Molly Jester Chief Financial Officer

Abigail Kauffman Director, Special Projects and Information Services

Meredith McPhail Director, Family Stability Services

Ana Schaller Director, Educational Services

Nubia Torres Director, Immigration Legal Services

Central Service Center 1421 W Mockingbird Lane Dallas, TX 75247

