



# Shining Through the Storm

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**Annual Report**  
2019/2020





## Who We Are

Catholic Charities Dallas is a faith-based social service agency focused on improving the quality of life for people in need. This includes defending the life and human dignity of every person we meet. We are first responders to our community's most vulnerable, helping those in crisis move toward a better life. From homelessness to hunger, from victims of abuse to refugees of war and oppression, we partner with our clients to serve them during their greatest time of need and continue to walk with them on their journey to self-sufficiency. Our programs are founded on the tenants of Catholic Social Teaching, as well as the Corporal and Spiritual Works of Mercy.

We have ten mission groups at Catholic Charities Dallas, as well as a strong administrative team to ensure operational efficiency and accountability. Our goal is to meet clients where they are and help them where they need it most.

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**Our core mission groups include:**

- |  |                               |
|--|-------------------------------|
| Education Services                       | Homeless & Housing Services   |
| Hunger Services                          | Refugee Resettlement Services |
| Disaster Relief & Preparedness Services  | Immigration Legal Services    |
| Financial Stability & Career Services    | Children's Services           |
| Pregnancy, Parenting & Adoption Services | Senior Services               |
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# Shining Through the Storm

## The community united and found new hope

In Fall 2019, many Dallas citizens lost homes and livelihoods due to the run of tornadoes which swept the Southeastern United States. The following Spring, the onset of the COVID-19 pandemic led not only to sickness and social isolation, but to the loss of millions of jobs. As hunger increased and access to education became a prevalent problem, businesses were shuttered and housing insecurity rose.

For the past year, Catholic Charities Dallas, with the help of our staff, partners, and volunteers, has risen to meet the needs of our community in the nine-county area we serve. We have mobilized food trucks, extended our outreach, and adapted each and every one of our programs to fit into our current reality of social distancing, quarantining, and virtual learning.

Through a year of numerous obstacles and challenging circumstances, Catholic Charities has found new and creative approaches to serve our clients in ways we never thought possible. It is our pleasure to share these truly powerful and inspiring stories with you.



## Our Growing Commitment

Catholic Charities has been serving North Texas for over 125 years through numerous disasters and cycles of poverty. With a deep legacy of serving the poor, this year's challenges have renewed our collective spirit to serve all that we can.

Ana Schaller, director of Education Services at CCD, spoke for all our programs when she said, "Our word for 2020 is pivot!" Catholic Charities "pivoted" in early 2020 by developing new safety precautions to our daily operations. For example, our Food Pantries adapted to a drive-through model, meaning food recipients

didn't need to leave their vehicles. Each one of our 10 mission groups responded to the needs of the community in their unique ways. Our

Relief & Preparedness Services drastically increased staffing to process financial assistance applications. The Senior Services team

rapidly and drastically increased the demand for Catholic Charities services. Throughout the year, Catholic Charities Dallas has witnessed

**In addition to our expected annual assistance offering, the mounting effects of local and global disasters rapidly and drastically increased the demand for Catholic Charities' services**

Education Services team created take home packets with learning materials for children and adults. The Immigration Legal Services team setup consultations on Zoom to accommodate social distancing and quarantine regulations. Our Disaster

continued to deliver meals to seniors under quarantine. In fact, all programs responded with an innovative, adapted service delivery model. In addition to our expected annual assistance offering, the mounting effects of local and global disasters

generosity and extraordinary acts of service unlike we have ever seen. Thanks to everyone that has contributed to the mission, large or small. Together, we are **shining through the storm.**



Dear Friends,

When Catholic Charities Dallas kicked off fiscal year 2019-2020, we had just finished another record-breaking year, impacting the lives of more than 50,000 people in need in North Texas.

As we started our new year, we anticipated that the needs of our community would continue to grow and thus strengthened our staff and launched new initiatives to ready ourselves for the future. We certainly could not have known – nor ever anticipated – that devastating tornadoes would ravage the Dallas area in October 2019, only to be followed by the onset of the global COVID-19 pandemic in early 2020.

Poverty and its root causes are all around us: nearly half of all of our neighbors are on the edge or worse, living paycheck to paycheck, hungry, and housing insecure, if not homeless. Amplified by storms and by the virus, the losses to families and friends, homes and businesses have left too many reeling and adrift.

Yet, we have come together as a community - like so many times before - to help repair and rebuild and to truly answer the call to all in need.

Catholic Charities Dallas is expanding and adapting to meet the needs of our communities. When the needs evolve or start anew, CCD's answer is “yes, we will be there,” as evidenced by highlights from this past year including:

- taking on three complex, yet complimentary, programs to serve unaccompanied refugee and immigrant minors in foster care and shelter care
- launching two new Mobile Community Food Pantries; since March, our food program distributed over 2.3 million meals to over 72,000 families – an increase of over 250% over pre-COVID levels
- serving over 500 households impacted by the tornadoes; CCD provided emergency financial assistance, short-term housing, and the essentials needed to start over
- hiring dozens to respond as Counties and Cities contracted with CCD; providing a service platform to distribute over \$5 million of CARES Act funding for emergency rental, mortgage and utility assistance

- celebrating the first anniversary of St. Jude Center, which has successfully provided a home – not just a mailing address, but a true community – for over 100 chronically homeless seniors
- preparing and delivering meals to the homebound Brady Seniors, making welfare calls and partnering with DART and Meals on Wheels to assist in CCD's efforts
- remaining focused on teaching and assisting new parents while gracefully providing pregnancy counseling
- successfully facilitating over 20 adoption placements of both infants and “Finally Home” children from Foster care
- continuing to #BeGolden by openly welcoming immigrants and refugees, and assisting those in need of legal services and advice
- creating new “mobile” educational and diagnostic programs for families throughout our nine-county service area

Utilizing the word that will clearly define this past fiscal year, CCD “pivoted” at each juncture, remaining agile to provide services and ultimately touching the lives of over 203,000 people in need.

Yet all of our pivots and expansions were only possible because of the generous support of our many donors, foundations, volunteers, and partners. Seeing the outpouring of over one million dollars in private donations – in March alone – to assist those impacted by COVID-19 was both humbling and inspirational, as was benefiting from the many hundreds of volunteers that made our food distributions possible.

As many people depend on Catholic Charities for life-sustaining services each and every day, this particular year has reminded us that our collective commitment to serve is more important than ever. Our united and dedicated community - driving forward the mission to answer the call for all in need - continues to provide comfort, dignity, and hope for all we serve.

We invite your continued partnership and collaboration, your enthusiasm and innovative ideas, and desire to serve as we tackle some of our community's most pressing needs. Please join us in making a difference!

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Aberg Center  
American Red Cross  
Attitudes and Attire  
Austin Street Shelter  
AVANCE  
Bachman Lake Together Inc.  
Bank of America  
BB&T  
Catholic Charities Fort Worth  
Catholic Charities USA  
  
Catholic Legal Immigration Network  
Child Abuse Prevention Coalition  
Child Care Group  
City of Dallas  
CitySquare  
Collin County Council on Family Violence  
Communities in Schools  
Community Council  
Corporation for a Skilled Workforce  
Credit Builder's Alliance  
Crime Victims' Council of Dallas County  
Dallas After School Network  
Dallas Association of Young Lawyers  
Dallas Bar Association  
Dallas County Community College  
Dallas County Department of Criminal Justice  
Dallas County Domestic Violence Awareness Coalition  
Dallas County, Health & Human Services,  
  
Refugee Outreach Clinic  
Dallas Hispanic Bar Association  
Dallas Life  
Dallas Public Library System  
Dallas Volunteer Attorney Program  
Dallas Independent School District  
Educational First Steps  
Financial Clinic  
Foundation Communities  
Genesis Women's Shelter  
Hope Supply Co.  
HUD-VASH  
Human Rights Initiative  
Hunton, Andrews & Kurth LLC  
iBERIABANK  
International Rescue Committee  
Jewish Family Services  
Juntos Podemos  
Knights of Malta  
Legal Aid of NorthWest Texas  
LINK Coalition  
Literacy Instruction for Texas  
Lumin Education  
Mater Filius Dallas  
Metro Dallas Homeless Alliance  
Metrocare  
Mexican Consulate of Dallas  
Mosaic Family Services  
National Council of Jewish Women  
North Dallas Shared Ministries  
North Texas Anti-Trafficking Task Force

North Texas Behavioral Authority  
North Texas Food Bank  
On the Road Lending  
Parkland Health & Hospital System  
Prince of Peace Parish  
Proyecto Inmigrante ICS, Inc.  
RAICES  
Refugee Services of Texas  
Salvation Army  
SMU School of Law  
St. Vincent de Paul of North Texas  
State Bar of Texas  
Texas A&M School of Law  
Texas Association Against Sexual Assault  
Texas Pregnancy Care Network  
The Bridge  
The Stewpot  
United Way of Metropolitan Dallas  
Unlocking Doors  
University of Dallas  
University of Dallas Ministry Conference  
University of North Texas Dallas College of Law  
Vickery Meadow Learning Center  
Vickery Meadows Improvement District  
WiNGS Dallas  
Young Catholic Professionals



Mel Bangs  
Chair, Board of Directors



Dave Woodyard  
President & CEO







## COVID-19: The Trujillo Family

Angelica Trujillo studied special education and graduated as a technician in speech therapy with a degree in Psychology. Angelica put these skills to work by opening a clinic to help young people in need.

Despite both parents working (including her husband Alvaro), in mid-2020 her entire family was exposed to COVID-19. They were unable to attend work under quarantine restrictions, suffering significant financial setbacks.

After hearing about Catholic Charities Dallas, Angelica sought out assistance and received help with food, diapers, and education services. With CCD's English classes and educational services, Angelica found compassion and help for her family. She says she feels that her sons were cared for and taken into account at CCD.

Angelica is so thankful for CCD's warm and welcoming environment, where her sons feel safe, cared for, and happy.

## Serving From the Heart: Maria

Maria originally hails from Guatemala, where she worked as a teacher for many years. She and her family of six, who take care of their 66-year-old grandmother, were facing financial uncertainty when Maria came to Catholic Charities' Food Pantries. "First," she says, "I want to thank God and Our Lady who put people like you in the service of others." With the food they received from CCD, Keyra says she was able to have something on her table to feed her family. With four children and her husband working as a delivery driver, Maria is so thankful for the meals she has been able to prepare with our help.

Maria first heard of CCD from her parish, St. Philip the Apostle, in Mesquite. When she arrived at the pantries for the first time and began to receive help, she felt inspired to help volunteer too! Now, Maria helps with the pantries and at her church. Maria is incredibly thankful for the help that CCD gives her community and family. "God bless you abundantly! We are infinitely grateful!"

*Name and photo have been changed for privacy.*



## Job Loss During the Pandemic: Claire

Having just escaped an abusive relationship, with two small children to care for, Claire didn't have any options or family support to pay for basic necessities.

Claire moved to Dallas in early 2020 to start a new job with a Dallas County government agency. Days before she was scheduled to start, her position was cancelled due to a COVID-19 hiring freeze. There she was, newly arrived in Dallas with little money and no job in sight.

Claire reached out to Catholic Charities for immediate assistance. We were able to pay for a hotel room for two weeks.

"I was beyond relieved and grateful for their help because I would have really been in trouble had they not stepped in."

Claire was referred to our food pantry, given gift cards to purchase pots and pans, and helped with furniture from Bed Start, a local ministry of sharing.

*Photo has been changed for privacy.*

## Embracing a New Community: Jimmy

Originally from Ruston, Louisiana, Jimmy Hill moved to Dallas in search of a better life. Soon after arriving, he began working for the facilities department of Scottish Rite for Hospital for Children. Jimmy worked at the hospital for six years and then moved on to work as a janitor at a restaurant. He found himself homeless after struggling with several financial setbacks. Jimmy was let go from his job and lacked family support to get back on his feet.

Through hard work and perseverance, Jimmy was able to move into an apartment and find a case manager, who eventually referred him to St. Jude Senior Center. He not only found a safe environment – but found a community that supports his well-being and personal goals.

"It means a lot to help them out," says Jimmy, who volunteers every day distributing food to other residents, taking out the trash, and handing out informational flyers. Cindy Montgomery, Property Manager at St. Jude Center, says Jimmy does this because "he loves living here." Among all the activities available at the permanent supportive housing community, volunteering is Jimmy's favorite part of being involved.







## Education Services

At Catholic Charities of Dallas, our Education Services provide high quality educational opportunities through our Together We Learn (TWL), Afterschool and Summer Camp programs. Together We Learn is a dual generation program for children under the age of five and their parent. Our TWL program is making an impact in our community by working with families to build resilient literacy skills two generation at a time.

Our Afterschool and Summer Camp Programs provide the necessary opportunities to build and strengthen the reading skills of underserved students reading below grade level. Through individualized interventions and small group reading activities, these programs are closing reading and academic gaps for students in PreK through fourth grade.

Our approach to working with students and families is making a difference in Dallas county by building crucial literacy skills that lead to a promising future for those most in need.

472

Children enrolled and participated in TWL, Afterschool or Summer Camp programs

154

parents enrolled and participating in online ESL classes



5,604

new clients receiving case management

\$4.6M+

distributed through privately donations and CARES Act funds

## Disaster Relief and Preparedness Services

Our goal with our Disaster Preparedness and Relief Program is to address the immediate and long-term needs of those who have suffered the devastating loss of homes, employment, or financial stability due to unexpected life events, including natural disasters and this year's pandemic. We provide material aid in the form of emergency financial assistance, short-term housing vouchers, access to our food pantries and gift cards, to help individuals and families get back on their feet.

This year, Catholic Charities Dallas worked with 11 local cities and counties in administering their CARES Act funds, distributing over \$2 million to date. Our case managers are working with thousands of individuals and families to provide rent/mortgage and utilities assistance to those impacted by COVID-19.





## Financial Stability and Career Services

Financial Stability and Career Services endeavors to serve, educate and empower our clients to improve their long-term financial situations. Our program integrates financial education, employment services, career enhancement, and income support by connecting clients with a personal financial coach.

Alongside their coach, clients identify long-term goals to increase their income, savings, and credit score while reducing debt. Our ultimate goal of empowering individuals to take control of their financial futures is a long-term process that requires investment of time and accountability.

311

clients accessing Financial Education classes

210

Number of clients improving on the Financial Capability Scale



19

placements of children with adoptive families

2,094

parenting clients receiving education, counseling, and material assistance

## Pregnancy, Parenting and Adoption Services

Pregnancy, Parenting, and Adoption services provide a safe, caring space for expecting mothers, foster families, children, and parents in our nine-county Diocese. We foster lasting and loving relationships between adoptive families and birth mothers, and work with Child Protective Services (CPS) to find homes for children whose parents have relinquished their parental rights. We offer support, material assistance, parenting counseling, and family counseling to mothers, parents, adoptive parents, babies, and children in CPS.

This past year, we shifted to providing parenting classes online to adhere to local COVID-19 guidelines. This ensured that our parents and families continued to have regular access to our resources and counseling despite the pandemic.





## Refugee Resettlement Services

Our goal with Refugee Services is to help those who flee their homes, families, and communities in order to escape war, persecution, or abuse to rebuild their lives and become self-sufficient in their new community. We protect and guide many of the most vulnerable people before and after entry into the United States, and our goal is to treat everyone with respect and dignity as well as offer them material help.

Our team helped place refugees and newly arrived asylees in full-time jobs with benefits. We created 13 new virtual ESL classes allowing this population to better assimilate to their communities.

Enabling them to become citizens through the Catholic Charities civics classes, we also helped provide assistance to get food stamps, personal identification documents (SSN, i94s, work permits, etc.) and refugee medical insurance.

865

refugee clients served

191

assisted in securing full-time jobs with benefits



714

DACA Renewals

12,585

people received legal assistance or counseling

## Immigration Legal Services

At Immigration Legal Services, we provide pro-bono legal services to immigrants, refugees, asylum seekers, and those who are struggling to exist legally in the United States. We help file visas, renew DACAs, and provide citizenship classes. We also visit detention centers, offer counseling, and redirect those in need of food, housing, or education to other channels.

During the past year, we continued to see clients in-person and virtually for citizenship workshops, legal document preparation, and legal proceedings. Our team of counselors, court representatives, and support staff advocated vigorously for the rights and protections of immigrants.





## Homeless and Housing Services

The goal of our Homeless and Housing Services is to reduce housing insecurity, particularly with at-risk populations. Through private philanthropy, public-private partnerships and contracts with public agencies, we are able to provide short-term housing, along with permanent supportive housing solutions.

The St. Jude Senior Center is a shining example of a public-private partnership that has taken more than 100 formerly chronically homeless seniors off the streets and given them a place to call home. This community continues to thrive in a family-like atmosphere with a caring and attentive staff available 24/7.

Thanks to highly restrictive safety measures put in place by our staff, St. Jude Senior Center remained free and clear of COVID-19 cases. The staff and residents worked together for the safety of all.

96%

of residents show stabilization within 90 days

115

residents served



+3M

meals served

+37K

families fed through food pantry services

## Hunger Services

We address hunger in North Texas by providing food to those in need through our brick-and-mortar pantries in Dallas and Lancaster and via our two mobile community pantries, which take fresh, healthy foods where it is needed most.

Especially during the COVID-19 pandemic, our teams shifted operations to contactless, drive-through model, allowing for social distancing precautions.

Our food services endeavors to provide all those in need with food resources which allow them to maintain a healthy and secure lifestyle. We believe it is important to provide food security and encourage the growth of community in order to follow Christ's call to feed the hungry and practice acts of mercy.





## Children's Services

Through our Children's Services mission, our goal is to care for, protect, and educate children who have arrived to the border unaccompanied or have been separated from their families overseas. Our work focuses on safely reuniting children with their families or providing them with permanent, safe homes where they can grow and learn the tools needed for future independence.

Catholic Charities Dallas acquired a new dedicated program serving children with complex needs. We added several counselors, facilities staff, program managers, and support staff to best meet these children's needs.

Our team is passionate about helping children find safe and loving home environments and reunite with family whenever possible.

168

children served

97%

of foster homes retained



305

clients served

28,556

meals served

## Senior Services

Through our Brady Senior Services program, low-income seniors receive nutritional support, enriching activities, and a variety of resources to support their independence and health. Our staff provides healthy meals each weekday along with physical fitness programs, social activities, educational opportunities, and case management services to ensure seniors remain strong, healthy, and maintain longevity in their homes.

Because many of our seniors do not have living or local family members who can assist them, they benefit from lifelong friendships and new acquaintances in the community where they know they are cared for and loved.

Though the pandemic restrictions have kept Brady members from gathering in person, our team continues to connect and support our senior community.





**“I have treasured the time spent with my friends volunteering at CCD as well as meeting the clients that we have assisted. It certainly has given me a greater understanding of the needs of the most vulnerable in our community.”**

**- Carla Lyden**

## Volunteer Spotlight

### Meet Carla Lyden

Carla Lyden started volunteering as an Angel of Charity (AOC) two years ago and has dedicated her skills and time to forming connections with those hit hard by the COVID-19 pandemic. Carla volunteers about 40 hours a week to help victims of disaster in our community. What originally started as an AOC liaison position in March of last year has morphed, with Carla's selfless willingness to adapt new skills to reach those in need, into something much larger due to the onset of the pandemic. Before the pandemic, Carla helped lead other volunteers in our Disaster Relief & Preparedness Program as they aided the community with natural disaster relief, including our crisis response to the tornadoes in Fall 2019.

Carla's volunteer team, assembled and trained in early 2020, had skills which proved invaluable when the pandemic hit. The group jumped right in to help answer disaster hotlines, patching people through to whatever resources they may need – usually Food, Housing or Career Services. A team of 10-20 volunteers was handling over 200 calls a day before the online ZoomGrants platform - was set up. Led by case manager and director of the program, Sahil Gilani, the team worked hard to streamline the ZoomGrants system. Screening forms were drafted, and soon Disaster Services incorporated the online application which allowed them to help more people much more efficiently.

The case managers, including Carla, were now in charge of reaching out directly to clients and training new volunteers. Connecting with every client to hear their story and help them was a special part of Carla's summer. “I love that part of it. It's great to hear the client's stories and be able to help them.” Carla and the volunteer team help clients fill out their applications online, as well as update them on the status of their request. Other

parts of Carla's position include recruiting new volunteers and maintaining contact with all the clients the team has helped. “You definitely get to know them,” she says.

Something Carla loves about volunteerism is how many friends she has made along the way. She got into volunteering with Angels of Charity and Catholic Charities Dallas with the encouragement of a friend, and now many of her best friends are people she has volunteered with through the years. “It has been so rewarding to make these long-lasting friendships through volunteering together. The friendships you make are a wonderful added benefit.”

When asked what Carla loves about Catholic Charities Dallas, she enthusiastically responded, “I think with Catholic Charities we're helping the most vulnerable people I've ever worked with. I feel like that is a gift because they need our help most – working with Catholic Charities to help them makes me really proud of our service.”

When she isn't volunteering, Carla loves doing yoga, going flyfishing, and visiting new restaurants with her husband of 38 years and her two sons. She also loves to make handmade cards for birthday, graduation, and anniversary celebrations. Carla's career in fashion and retail prepared her to help at CCD; her experience with Excel spreadsheets, leading and training a team, and the values of persistence and dedication have helped her serve others throughout her whole life. “I feel like God tapped me on the shoulder. It's been a fantastic experience, and it's really given me a whole different perspective on people who really need our help.”



# Philanthropic Spotlight

## Meet the O'Dwyers

Dorothy and John O'Dwyer have been supporting Catholic Charities Dallas (CCD) for more than ten years. When they attended the first Bishop's Gala 14 years ago, they decided they had to get involved. As they got to know Catholic Charities' leadership, they gained confidence in CCD's ability to make a difference in lives in the nine-county area. The O'Dwyers have four children and nine grandchildren. Since 1983, the family has been parishioners of St. Elizabeth Ann Seton in Plano, and supports their parish with volunteerism and donations. Dorothy is involved in bereavement committees, nursing home ministry and has been an Eucharistic Minister volunteer at church, and taught catechism classes over the years. John has also been an Eucharistic Minister and taught CCD over the years and is currently the president of Bella House, a non-parish-based organization that provides housing and support for homeless pregnant women. Bella House's mission and good work is reaching many women in crisis, and has close ties and connections with CCD.

Recently having made a donation to Plan 2020, John and Dorothy can only say good things

about Catholic Charities Dallas. "We support Catholic Charities because of the programs they offer and the reach they have," says John. "The support for parents, immigration programs, housing... We believe in the issues CCD addresses and are willing to support them. It's an effective organization with great reach and has an impact on the community."

John and Dorothy actively support many other non-profits in Texas and Wyoming, including CPLC (Chicanos Por La Causa) and Turning Point Pregnancy Center (WY), and feel that they can rely on Catholic Charities Dallas to make good decisions with his family's contributions. "Today, CCD is a business and has to be effective. I believe they're doing a good job."

Even while splitting their time between two states, the O'Dwyers support CCD as much as they possibly can. Dorothy supports Angels of Charity, and John attends Archangel Breakfasts. They have worked at the North Texas Food Bank as CCD representatives. They love hearing about different programs offering new ways to support CCD. "When Adoption Services asked for them, we helped donate many Dr. Seuss books for the kids."



**"We believe in the issues CCD addresses and are willing to support them. It's an effective organization with great reach and has an impact on the community."**

**- Dorothy and John O'Dwyer**



2019-2020

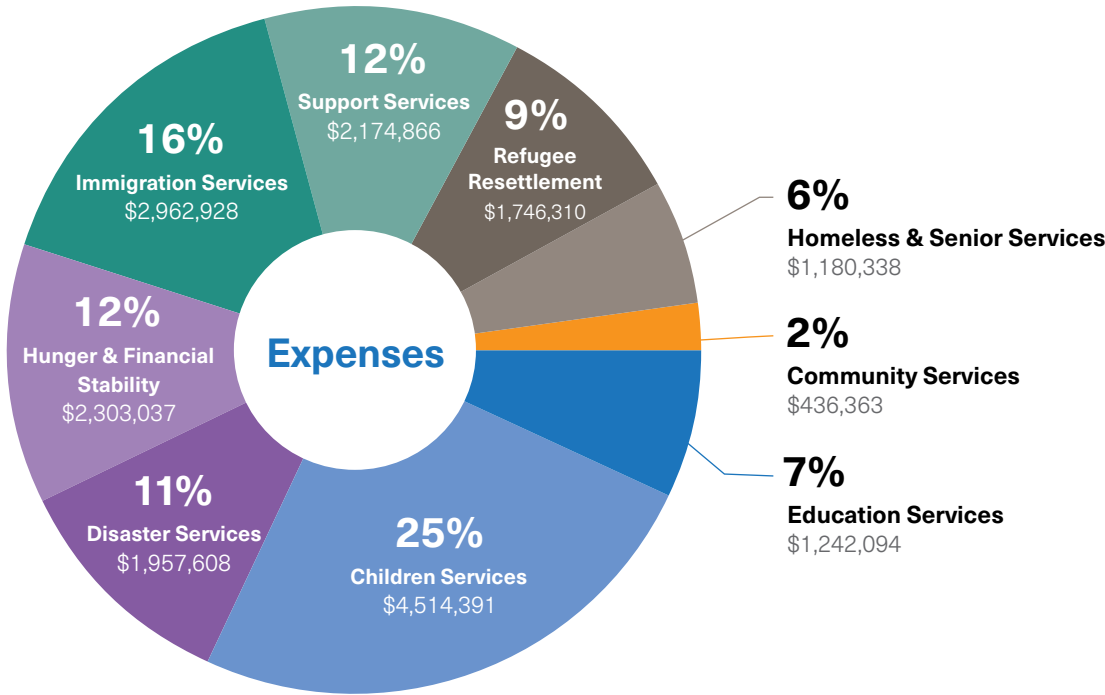
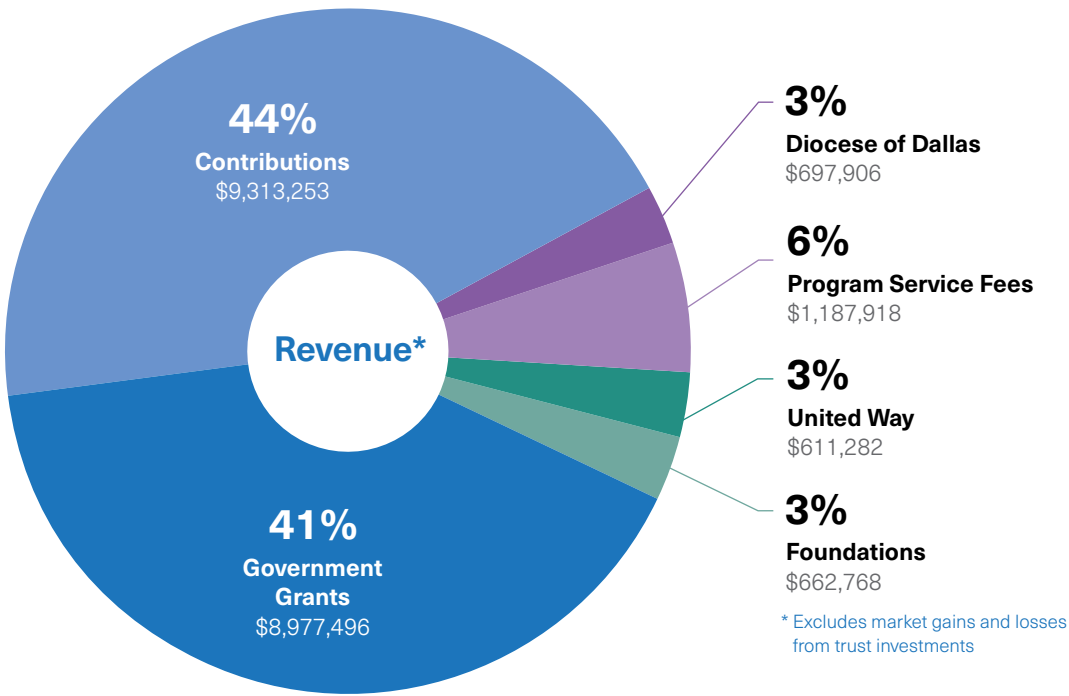
Balance Sheet

Assets	2019	2020
Cash & Equivalents	\$1,667,355	\$9,369,387
Investments	\$150,945	\$33,380
Accounts Receivable	\$991,851	\$1,681,377
Prepaid Expenses & Other	\$163,326	\$207,617
Interest in Trusts	\$15,454,542	\$15,360,054
Property & Equipment	\$7,873,732	\$8,037,219
Total Assets	\$26,301,751	\$34,689,034

Liabilities & Net Assets	2019	2020
Accounts Payable & Accrued Expenses	\$391,254	\$700,478
Notes Payable	\$2,934,409	\$2,062,958
Other Liabilities	\$499,654	\$4,865,285
Net Assets	\$22,476,434	\$27,060,313
Total Liabilities & Net Assets	\$26,301,751	\$34,689,034

2019-2020

Income Statement





# Thank you.

## Together, we are bettering lives across Dallas.

## We are forever grateful for your support.

### Individuals

Mr. and Mrs. Karim Abuhamad	Mr. John Bargas	Mr. and Mrs. Kyle Boudreau	Mr. Kelvin Chan
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# Volunteering changes lives!

We need your help to continue serving our communities and by working together, we shine through challenging times!

**If you are interested in becoming a Catholic Charities volunteer**, contact our volunteer staff at [volunteer@ccdallas.org](mailto:volunteer@ccdallas.org) or by calling 469-801-8170.

We are always looking for those with servant hearts who are ready to help where they are most needed.



## 12 simple ways to get involved:

- Join the Angels of Charity Women's Auxiliary or Archangels Men's Network
- Sign up to volunteer at one of our food pantries
- Provide pro-bono legal services
- Volunteer as an ESL instructor
- Become a tutor for children
- Assist with citizenship workshops
- Help with check-in at the Brady Senior Center
- Volunteer to support administrative staff
- Teach a financial education course
- Assist our social media / marketing team
- Become an agency translator
- Serve formerly homeless residents at St. Jude Center
- Become a greeter for central services

# Giving options that meet the needs for today and the future

As a generous benefactor, you have unique priorities and reasons for giving. There are many ways to give, and each gift will be carefully stewarded. For more information, contact a member of our Development team:

<b>Mike Murray</b> Chief Development Officer 469-801-8132	<b>Amy Taylor</b> Development Officer 469-801-8107	<b>Chelsea Hafertepe</b> Development Officer 469-801-8135
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**Give at [ccdallas.org](https://ccdallas.org) or call 469-801-8132**



# Shining Through the Storm

In a year of local disaster, global pandemic, and economic disruption, Catholic Charities Dallas has responded like never before, flexing to meet the need and being present throughout our nine counties of service. In the spirit of community and with the assistance of generous partners, volunteers and donors, the stories of hope and perseverance give light to the work we all accomplish, *together*.



## Our Missions

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Education Services	Homeless & Housing Services
Hunger Services	Refugee Resettlement Services
Disaster Relief & Preparedness Services	Immigration Legal Services
Financial Stability & Career Services	Children's Services
Pregnancy, Parenting, & Adoption Services	Senior Services

## Catholic Charities Dallas

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Central Service Center  
1421 W. Mockingbird Lane  
Dallas, Texas 75247



866.CCD.7500



ccdallas.org

## Mission

Catholic Charities calls the community to action to join us in addressing the root causes of poverty, hunger, and homelessness by serving, educating, and empowering **all** those in need.

## Purpose

To provide support, resources, education and inspiration to empower our clients and improve their lives.

## Our Vision

Catholic Charities will be recognized as an effective leader serving the most vulnerable in our communities on their journey toward hope, independence and a better life.

“As the Bishop of the Diocese of Dallas, I am so proud of the work Catholic Charities Dallas is doing to house the homeless, feed the hungry, welcome the immigrant, and educate the disadvantaged in our Diocese. They are doing the Lord’s work by bringing relief, welcome and opportunity to our Diocese and community. May God bless them abundantly in their Christ-like mission.”

- MOST REVEREND EDWARD J. BURNS - BISHOP DIOCESE OF DALLAS