



THE HEART OF IT ALL



ANNUAL REPORT 2023-2024

WE ARE HERE



We are here to serve our communities with unconditional kindness. **We welcome** everyone and overlook no one. **We believe** in long-term solutions, not short-term fixes. We are innovators with a mission to create lasting change. We are here to house the unhoused, feed the unfed, and welcome those who were unwelcome elsewhere: refugees from foreign lands and familiar streets. **We provide** counsel, commune with our most vulnerable, treat everyone with dignity, and empower those in need to be self-sufficient. **We vow** to make a difference for our neighbors and our neighborhoods.

It's why we were here yesterday;
we are here today and will be here again tomorrow.

ANSWERING THE CALL

Dear Friends, Supporters, Collaborators, and Partners,

Fall is upon us, and we have just completed our fiscal year 2023-24 annual audit. With that work completed, we can now share not only our financial recap and how we effectively stewarded our supporters' contributions but also, much more importantly, Catholic Charities Dallas' great deeds and accomplishments in service to those in need.

CCD is called to serve a nine-county North Texas region over 7,500 square miles, covering a population of nearly 5 million, many of whom live in poverty or are hungry, alone, isolated, or worse. Individuals and families turn to CCD for so many different reasons: they're trying to break the cycle of poverty, they're experiencing homelessness, they have fled oppressive regimes to seek a better life here, they want better and more equitable educational opportunities for their children and themselves, they want to adopt a child, they need resources and support following a natural disaster, or they want to better manage chronic health conditions that are impacting their lives.

This letter of introduction to our annual report is always a pleasure to write as it allows us the unique opportunity to showcase the many points of entry through which people in need find us, along with the many pathways to a better future that CCD helps facilitate.

All who turn to CCD are lifted and given new hope when they encounter us. Our hundreds of employees, hundreds more volunteers, and thousands of supporters work tirelessly to demonstrate unconditional kindness by listening, understanding, empathizing, problem-solving, and ultimately walking alongside each person on their journey. Their collective work, your collective work, is truly amazing and transformational.

These past few years have allowed us to expand our reach through new partnerships, strategic alignments and more. Last year was no different as we welcomed our newest mission, Mater Maria, which helps homeless women with their maternity needs for up to 18 months, nurturing them and surrounding them with comfort, education, and resources.

We sincerely thank you for being a part of our world and seeing – and seizing – the opportunity to serve. It's what we are called to do, and your engaged, enthusiastic, compassionate, and energetic response to our work and the needs of the community is an incredible blessing to all.

Effectiveness, efficiency, and always finding a way to say “yes” are hallmarks of CCD that are lived out every day. We know there is still more to do, and we enthusiastically look forward to all!

We appreciate and thank you, one and all!



David B. Woodyard

President & CEO

A handwritten signature in black ink, appearing to read "David Woodyard".

Thomas W. Codd

Chair, Board of Directors

A handwritten signature in black ink, appearing to read "Thomas W. Codd".

WHO WE ARE



WE ARE ON A MISSION...

Children's Services



Reunifying families one child at a time.

Community Health Clinic



Providing high-quality and compassionate healthcare for individuals and families.

Disaster Preparedness & Relief Services



Responding to our community with short and long-term support.

Immigration Legal Services



Providing equal representation and access to legal services.

Next Gen Wealth Academy



Empowering individuals and families to build multi-generational wealth.

Pregnancy, Parenting, & Adoption



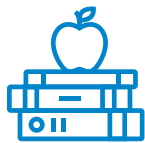
Connecting, protecting, and promoting loving families for children.

Catholic Charities Dallas is here to restore and defend the human dignity of our neighbors. Not content to settle for quick fixes, we work to develop and provide long-term solutions that set us on lifelong journeys together. Across nine Dallas-area counties, we are at the heart of it all, supporting the most vulnerable members of our community in more ways through over forty programs that represent our missions.

Through our mission groups, we meet clients where they are and provide help where they need it most. From the unhoused to the unfed to the unwelcome, to educational services, parenting and adoption services, and financial management, our programs are founded on the tenets of Catholic Social Teaching to serve our neighbors in their greatest time of need and set them up for self-sufficiency.

11 OF THEM. ❤️

Educational Services



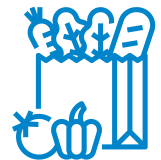
Building literacy two generations at a time.

Homelessness & Housing



Making a profound difference in the lives of those facing housing insecurity.

Hunger Services



Alleviating hunger and food insecurity in our community.

Refugee Services



Welcoming refugees with compassion and helping them find security in their new home.

Senior Services



Empowering adults to maintain their independence, health, and well-being.

OUR YEAR AT A GLANCE



181,605

Served in 2023-2024



2,575

Dedicated volunteers



306

Caring employees



89%

Efficiency ratio



39+

Service programs



102

Mobile food sites



9

Service sites

You'll find us in
nine North Texas
counties, ready to
help more than...

4.6

MILLION PEOPLE

The strengths of each of our programs are
as diverse as the populations we serve.

Collin	1,195,359
Dallas	2,606,358
Ellis	222,829
Fannin	37,571
Grayson	146,907
Hunt	113,347
Kaufman	185,690
Navarro	55,635
Rockwall	131,307

TOTAL 4,695,003

CHILDREN'S SERVICES ♥

We are here to bring families back together.

Our Children's Services team puts family first. They provide daily care, supervision, and case management services to eligible unaccompanied immigrant and refugee youth.

Our top priority is to reunify children with their families as quickly and safely as possible. When this is not an option, we seek to provide permanent and supportive relationships for our youth and equip them with the skills they need to lead successful lives in adulthood. Our team can provide this support thanks to a wide range of community members, including foster parents, mentors, tutors, and host homes.

We offer holistic services, including intensive case management, foster home development and support, indirect financial support for housing, food, clothing, and other necessities, educational support including tutoring and ESL, job skills and independent life skills training, mental health services, ongoing family tracing, cultural activities, and recreational activities.



Program Impact: 2023–2024

Clients served: 234

New placements: 186

Percentage of foster homes retained: 87%

NORMA'S STORY

In March 2019, Norma arrived in Florida from Guatemala, leaving her two daughters, now ages twelve and six, behind with their grandmother and aunt. She sought safety from domestic violence and a new home for her kids. Finding few resources and having no family in Florida, Norma relocated to Dallas in April 2019 to live closer to her brothers.

“Words cannot express how grateful and happy I am that CCD helped me...”

In the summer of 2024, after five years apart from her children, Norma's daughters journeyed from Guatemala by bus and on foot, eventually arriving at Catholic Charities Dallas' St. Mary's Shelter. They were reunited with Norma and transferred to the Post-Release Services program to receive ongoing support and resources to set them up for long-term success.

CCD staff helped Norma locate low-cost services in her area and enroll her kids in school. Her goals for the future include helping her daughters achieve their dreams. “I've always wanted better for my children,” she said.

Norma is ecstatic to be reunited with her daughters and appreciative of CCD's support. “I feel extremely happy and grateful to God, the program, and the staff at the shelter,” she said. She's never had an experience like this before and is so thankful that the shelter took great care of her daughters. “Words cannot express how grateful and happy I am that CCD helped me through the reunification process,” she said.



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**I FEEL EXTREMELY
HAPPY WITH GOD,
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AND THE STAFF AT
THE SHELTER.**

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COMMUNITY HEALTH CLINIC ♥

We are here to provide free healthcare to underserved families.

The Community Health Clinic provides compassionate healthcare to underserved and uninsured families in Collin County. By providing health security and quality care, CHC enables our neighbors to prioritize their families and realize their highest potential in work, life, and community.

CHC staff and volunteers provide primary care, chronic disease management services (including cardiovascular disease, diabetes, high blood pressure, allergies and asthma, and thyroid disease), women's wellness services, pediatric care, counseling, and prescription assistance.

CHC has been serving uninsured individuals and families in Collin County since 2004. In March 2023, CHC entered a strategic alliance with CCD to increase the clinic's reach and impact throughout Collin County and beyond.

The long-term vision of the alliance is to expand clinic locations and services within Collin County and beyond, as well as offer CHC patients additional support through CCD programs, including basic needs assistance, educational programs, and legal aid.



Program Impact: 2023–2024

Total clients served: 701

Patient counseling sessions: 231

Patient visits: 2,300

Specialty doctor visits: 375

New patients: 254

AVIS' STORY

Avis' life was uprooted in 2016 when her daughter suffered a stroke, leaving her blind, with a weakened immune system, and in need of a kidney transplant. The following year, Avis' husband tragically passed away.

Now living as a single mother to a newly disabled daughter, Avis was becoming overwhelmed by a growing list of responsibilities. Avis was already caring for two patients in the home healthcare field. With the added weight of her daughter's health crisis and the loss of her husband, the stress she felt began to manifest in her health.

While she knew she needed medical help, finding affordable medical care for herself without health insurance seemed impossible. Luckily, a friend connected Avis with the Community Health Clinic (CHC), where she was immediately welcomed.

Not only did Avis receive high-quality healthcare services at CHC, but she also found love and emotional support from her doctors and the medical staff. Accustomed to serving as a caretaker for everybody in her life, Avis wasn't used to having others take care of her. In her doctors at CHC, she found people who she could depend on.

Avis was prescribed medication and provided with access to specialists. Most importantly, she found the support she needed to maintain her health. However, because she continued to prioritize the needs of her daughter and patients over her own, the stress in her life led to Avis suffering a stroke in her sleep in August of 2021.

Fortunately, CHC was again there to support Avis medically, emotionally, and spiritually. One aspect of CHC that Avis appreciates most is that her doctor is willing to pray with her. Religion has been an important part of Avis' healing journey, and having a doctor who supports her spiritually has made a meaningful difference.

Thankfully, Avis' health continues to improve. CHC has helped her learn to take care of herself. She is now better equipped to care for her daughter and patients, with the added comfort of knowing her health is in good hands.



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**YOU'RE
NOT JUST
A NUMBER;
YOU'RE A
PERSON.**

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DISASTER PREPAREDNESS & RELIEF SERVICES ♥

When we're needed most, **we are here** to support families and individuals impacted by disaster.

Disaster Preparedness & Relief Services assist victims of natural and personal disasters. Not only does this service provide short-term assistance to those in need, but it's also one of the only programs in the DFW area that offers long-term case management.

Trained case managers provide relief through financial and material aid, employment assistance, long-term recovery plan development, and help with providing temporary and permanent housing.

Additionally, our team empowers communities to be ready for disasters through outreach and education efforts, including establishing disaster respite sites.

Over the last several years, our team has helped thousands of families and individuals impacted by fires, winter storms, flooding, and the COVID-19 pandemic. Whether it is a flood-damaged home or an individual on the verge of eviction because of losing a job during the pandemic, our team stands ready to help anyone in need.



Program Impact: 2023–2024

Clients served: 2,289

COVID-19 assistance distributed: \$1,538,905

Trained staff/volunteers: 3

Clients served in housing stability: 381

Client satisfaction rate: 88%

RENEE'S STORY

Renee always considered herself to be resilient and self-sufficient. However, when confronted with a series of unpredictable health complications, she found herself unable to work full-time and could no longer afford to pay rent. Without a support system, Renee's unpaid rent led to her eviction, and she faced the possibility of homelessness.

“Renee was so touched by the help she received that she decided to become a volunteer.”

“You work hard all your life, so you don't have to depend on anybody,” Renee explained, “But when the time comes, and you do need somebody, you feel like you have nobody.”

Thankfully, Catholic Charities was there to be Renee's “somebody.” Through Disaster Preparedness & Relief Services, CCD was able to gift Renee with rental relief and help keep a roof over her head.

The CCD staff helped her cut out unnecessary expenses and prevent future financial crises. With the assistance of the Disaster Team, Renee secured two additional jobs, providing her with an extra financial cushion.

Renee was so touched by the help she received that she decided to extend her relationship with CCD by becoming a volunteer and giving back to her community. “I had somebody who was there for me, and I just want to be there for somebody else,” Renee shared.

Renee credits Catholic Charities for the support she received throughout this difficult time in her life, and she looks forward to impacting the lives of others in need in the same way.



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FOR ME. NOW,
I WANT TO
BE THERE FOR
SOMEBODY ELSE.**

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EDUCATIONAL SERVICES ♥

We are here to strengthen literacy in families across generations.

Working with parents to build a strong educational foundation can help build a more promising future two generations at a time. That's why Educational Services is committed to providing high-quality, dual-generational literacy programs.

We understand how crucial of a role parents play in their children's education. Our programs support parents as they improve their English language and literacy skills while equipping them with the tools to be effective reading coaches for their children.

We support children throughout the school year and beyond. Our summer camp focuses on building reading and swimming skills for students in kindergarten through 5th grade. During the school year, our After School program offers homework assistance, academic support, and nutritious meals.

Our programs include Together We Learn, Together, We're Better, Together We Read, Summer Camp, and After School.



Program Impact: 2023–2024

Clients served: 2,447

Together We Learn parents & children served: 377

Together We're Better parents & children served: 1,660

After School Program students served: 67

Summer Camp students served: 275

Together We Read parents served: 68

VANESSA'S STORY

Vanessa was worried when she noticed signs of developmental delay in her two daughters. At two years old, her eldest daughter was having difficulty establishing her language skills and could not speak more than ten words. Her infant daughter struggled to crawl or sit.

Concerned about these signs, the young mother and her husband decided to enroll their family in CCD's Together We're Better (TWB) program. Almost immediately, they started to notice improvements in the girls' development.

Through the program, the couple learned the importance of reading together as a family to help their children's vocabulary develop.

Now, Vanessa reads to her children daily, and her husband has even created a bilingual bookshelf in their home to help their daughters practice Spanish and English. Reading has become a bonding experience for the family, and the girls now eagerly wait at the door for their father to come home from work and read to them.

In addition to gaining knowledge through the TWB classes, CCD provided speech and physical therapy for the girls. A limited budget has made accessing these types of treatments difficult, but with the help of CCD, Vanessa's daughters now get the assistance they need to thrive.

Vanessa's confidence as a mother has grown as well, and she takes pride in seeing her daughters grow smarter every day. Working alongside other mothers as they share parenting strategies and experiences has been another highlight of the program.

TWB staff and other mothers have provided emotional support for Vanessa, and she is grateful to see her daughters socializing and interacting with other children as their love of learning grows every day.



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**I AM VERY
BLESSED AND
THANKFUL
THAT I FOUND
CCD.**

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HOMELESSNESS & HOUSING ♥

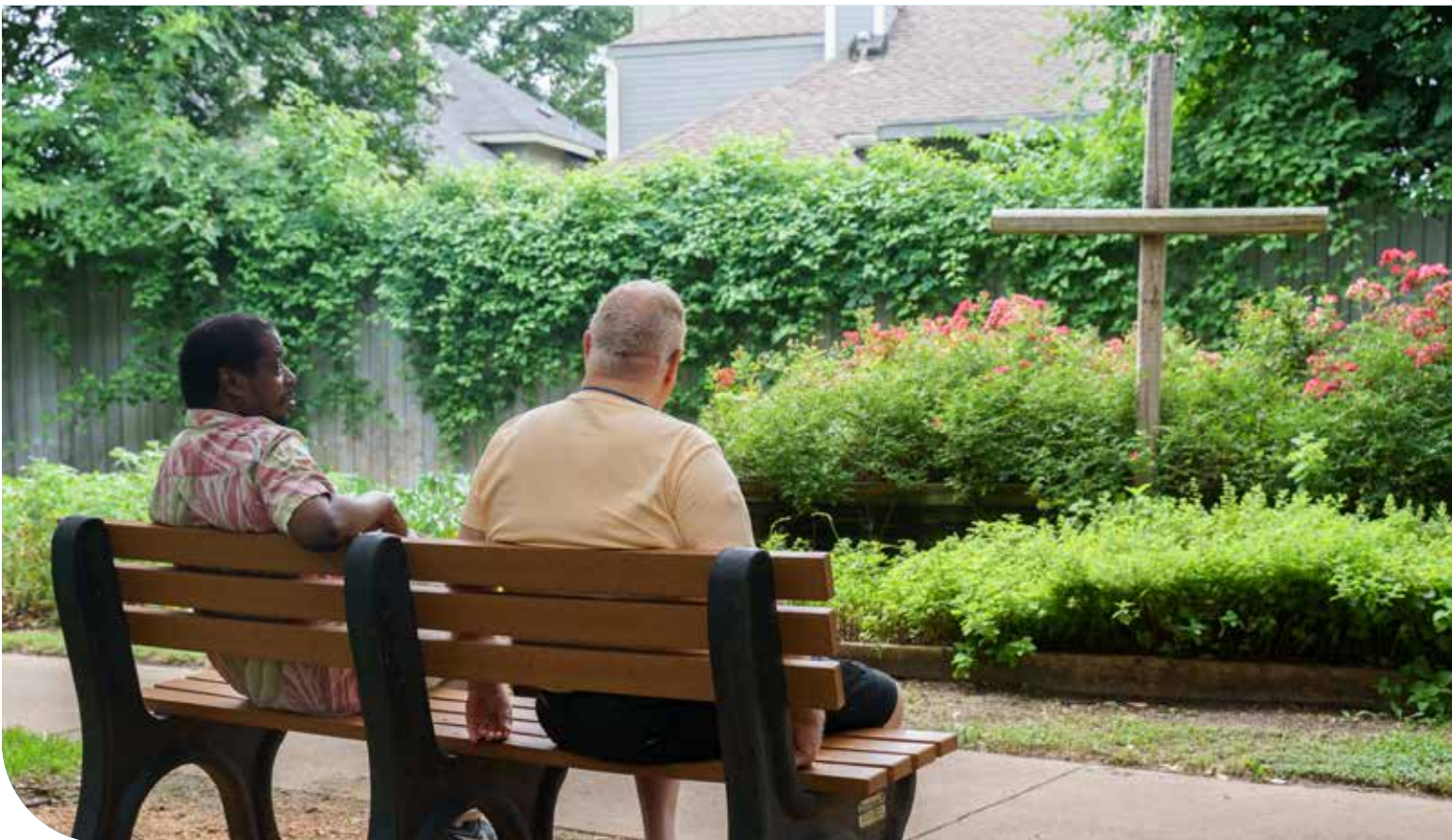
We are here to open doors to those in need of shelter and a fresh opportunity.

Homelessness isn't solved by temporarily putting a roof over someone's head. Homelessness & Housing Services works with Catholic Housing Initiative, Housing Forward, and other community partners to provide permanent, supportive housing for formerly homeless individuals at St. Jude Forest Lane, St. Jude Park Central, and St. Jude Vantage Point.

We provide comprehensive case management for St. Jude residents, including counseling, referrals for medical and mental health services, and securing more independent living. Residents also have access to food, clothing, medical care, and public benefits as needed.

In addition to our St. Jude Centers, our team works to manage clients in Rapid Rehousing and Emergency Housing Voucher programs. We provide medium and long-term assistance and support services to help individuals work toward housing security.

Case management services include referrals to resources in the area, assistance obtaining needed documentation, and assistance applying for public benefits.



Program Impact: 2023–2024

Clients served: 549

Percentage of St. Jude Forest Lane residents who attended on-site activities: 83%

Rapid Rehousing clients enrolled: 172

Percentage of St. Jude Park Central residents who attended on-site activities: 74%

Emergency Housing Voucher clients enrolled: 238

TODD'S STORY

After suffering a stroke, Todd found himself struggling to make ends meet, which soon led to him becoming homeless. In addition to the many challenges that accompany homelessness, Todd is also blind. Without the ability to see his surroundings, he struggled to navigate the streets on his own.

“CCD has helped me gain stability, independence, and self-worth.”

After about a year of living in a shelter, his case manager referred him to the St. Jude Center - Park Central, where he enrolled in permanent, supportive housing. While Todd continues to recover from his stroke and overcome the health challenges that accompany his blindness, the Park Central staff has worked hard to help him obtain food stamps, disability benefits, medical services, and access to transportation.

Todd's room is strategically organized to accommodate his loss of sight, which provides him with a sense of security and the added comfort of knowing exactly where all his belongings are. He no longer has to worry about losing his way or misplacing an important personal item; he has a home where he can live safely and comfortably.

Todd also appreciates having a nearby chapel at Park Central. He feels a sense of peace with a place to practice his faith openly, and the close proximity allows him to travel to the chapel and back safely on his own.

Thanks to CCD, Todd now has a home and a supportive community surrounding him. He's quickly made many friends and was elected Prom King at last year's Mardi Gras dance. Todd stated, “CCD has helped me gain stability, independence, and self-worth.” He is incredibly grateful for the resources CCD has provided him and is excited to continue working toward his goal of living independently and thriving.



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**I THANK
GOD THAT
I AM HERE
TODAY.**

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HUNGER SERVICES ♥

We are here to feed the hungry across 100 locations in 9 counties.

Nothing is more important than access to fresh food and water. Our Hunger Services team works to support our clients in a variety of ways, striving to alleviate food insecurity within our community every day.

We offer three Client Choice pantry locations, which allow individuals and families to choose the food they need in a convenient, safe, and clean environment. Our six mobile community pantries take that assistance further afield.

Each month, the mobile community pantries travel to more than 100 sites through the nine counties of the Diocese of Dallas to bring fresh food to those in need.

We serve individuals and families receiving government benefits, including SNAP, TANF, SSI, NSLP, Medicare, and Medicaid. Additionally, we serve families facing a temporary crisis due to natural disasters and homelessness.



Program Impact: 2023–2024

Clients served: 151,271

Meals distributed: 6,620,491

Pounds of food distributed: 7,944,590

Food pantry sites: 102

Client-Choice Pantries: 3

Value of in-kind items donated: \$1,149,863

MARIA'S STORY

When Joe's Pantry opened in April 2024, Maria, a St. Jude Center - Park Central resident, became a shopper and, after a pantry supervisor saw her always trying to help out, also became a regular volunteer.

"Thank you for making me feel better and like I am part of a real family."

Before St. Jude Center - Park Central, Maria had been homeless, struggling with loneliness and fear. She spent a month outside, and when a thunderstorm came, she felt she was at her absolute lowest and asked God to help her. "I couldn't help myself," she said. "So, I asked God to point me in the right direction."

Things are much different for Maria today. "I've changed for good." The Catholic Charities Dallas employees and volunteers have become family to Maria, who enjoys making dresses in her free time and is pursuing her GED. "I know I'm older, but I can do it," she confidently proclaims.

Being active with Joe's Pantry has made a strong impact on Maria's life. She explained how helping people at the pantry makes her feel better. "God put me here for a reason," she said. "My mission is to help other people."

To Maria, the pantry also means helping those whose shoes she's been in. "I don't like to see people hungry," she said. "I've been there." She is also a big fan of the offerings at Joe's Pantry. "The food provided is amazing," she said. "It's just amazing over here, and the staff treat me with respect."

Maria expresses her sincerest thanks to the CCD staff: "Thank you for bringing this girl back home and for making me feel better and like I am part of a real family."



**“
I’VE
CHANGED
FOR
GOOD.
”**

IMMIGRATION LEGAL SERVICES ♥

We are here to provide access to legal services and immigration assistance.

Our Immigration Legal Services caseworkers are committed to helping individuals understand immigration laws and their rights.

We provide low-cost and pro-bono legal services, including family visa petitions, adjustment of status applications, consular visa processing, naturalization applications, permanent resident applications for refugees and asylees, applications for Deferred Action for Childhood Arrivals, and document renewals and replacements.

Immigration Legal Services offers other assistance, including weekly workshops, to help clients complete the naturalization application.

Additionally, we visit detention centers, offer counseling, and redirect those needing food, housing, or education to other CCD programs.



Program Impact: 2023–2024

Clients served: 17,229

Percentage of successful cases: 97%

New cases opened: 2,683

Client outreach: 2,375

Cases completed: 2,318

ALVARO'S STORY

When Alvaro was twelve years old, his mom explained that when he turned thirteen, he needed to acquire some form of documentation—whether that be a social security card, a work visa, or otherwise. That's when he learned that he was not a citizen of the United States.

“From day one, it seemed that everyone at CCD was courteous and understanding.”

Unlike his older brother who was born in New Jersey, Alvaro was born in Honduras. His parents left him there with family while they worked in Dallas, returning to bring him and his brother to the U.S. when Alvaro was two years old. Although he doesn't remember the journey, he recalls saying goodbye to his aunt and grandmother.

On Alvaro's thirteenth birthday, he and his mom found Catholic Charities Dallas. They hoped CCD could point them in the right direction. As CCD helped them begin the application process for his Temporary Protected Status (TPS), Alvaro gained a deeper understanding of himself and his roots.

“From day one, it seemed that everyone at CCD was courteous and understanding,” he said. “While they were mostly talking to my mom, being kind to her meant a lot to me.”

CCD helped Alvaro renew his TPS from December 2009 all the way through 2018, when he was married and became eligible to apply for a family petition and advance parole. Now, a decade and a half later, the end of this journey is finally near. Alvaro has opened his final immigration case with Immigration Legal Services to become a legal permanent resident. “This is huge for me... something that I have always dreamed about,” he said. “I'm excited to make it official.”



**“
I'M
EXCITED
TO MAKE IT
OFFICIAL.”**

NEXT GEN WEALTH ACADEMY ♡

We are here to pave the way toward long-term financial stability.

Next Gen Wealth Academy empowers individuals and families to thrive by providing coaching, education, and personal development. We offer personalized financial coaching to help clients learn about credit, savings, debt, managing expenses, and creating a positive relationship with money.

The first step in saving is generating income, so our case managers also provide job market counseling for unemployed or underemployed individuals. They can access support services, including job placement, resume assistance, training programs, and more.

Alongside their financial coach, clients identify long-term goals to increase their income, savings, and credit score while reducing debt. Our ultimate goal of empowering individuals to take control of their financial futures is a long-term process that requires investment of time and accountability.



Program Impact: 2023–2024

Clients served: 690

Homebuyer education clients served: 201

Employment services clients served: 60

Clients assisted with FEMA: 181

One-on-one financial coaching clients served: 111

JULIETA'S STORY

Julieta and her husband came to Catholic Charities with a dream of becoming homeowners. Enrolling in Next Gen Wealth Academy's First Time Home Buyer course helped teach them things like how to improve their finances and apply for homeowners' insurance. After years of education and savings, the couple successfully purchased their first home in April.

However, this was only the start of their journey to financial stability. Because they had such a great experience taking the First Time Home Buyers class, they decided to enroll in the financial coaching program and begin balancing their personal finances as they pursued their next dream: starting their own business.

"My husband and I were born and raised in Mexico. After moving to the U.S., it was difficult to find tacos the way we like," Julieta explained.

Together, the couple learned about applying for commercial credit cards, setting up an LLC, the loan process for businesses, separating personal bank accounts from business accounts, and more. This enabled them to start their own taco stand, Tacos El Pichon, lovingly named after Julieta's brother, who passed away in October 2022.

Before taking classes at CCD, Julieta also struggled with severe anxiety. She was too scared of failure to chase her dreams. Thanks to her mentors and the education she and her husband received at CCD, Julieta overcame her fears and now feels empowered to accomplish her goals.

The couple continues to dream big, and they are now looking to expand their business by purchasing a food truck that will allow them to bring their tacos to various parks and festivals around the DFW area. Their next dream is to serve their tacos at the 2026 World Cup!



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**CCD HAS
HELPED ME
REALIZE THAT
I CAN DO
MORE.**

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PREGNANCY, PARENTING, & ADOPTION ♥

We are here to help create and strengthen loving families.

Pregnancy, Parenting, & Adoption works to promote, protect, and connect loving families for children through two adoption programs - our Infant Adoption Program and our Finally Home Program.

The Infant Adoption Program provides a safe haven to birth parents and prospective adoptive parents. Through intensive vetting and background screening, we match babies with families where we know they'll be able to thrive in loving environments. Finally Home works with the Department of Family and Protective Services to place children who are in state custody into loving homes through permanent adoptions that are approved and supervised by our program directors and staff.

Our experienced Pregnancy Program team helps mothers facing an unplanned pregnancy as they

explore their options. We hope to enable women to make the healthiest and most informed decisions, even in difficult situations. We offer compassionate support, guidance, and resources to help mothers navigate their journey with confidence.

We are here to assist families in Dallas and the surrounding areas who are pregnant and/or have a child between 0-36 months. Our weekly classes support efforts in parenting children and offer material assistance, such as diapers and clothes.

CCD's newest mission, Mater Maria, offers housing and case management to pregnant women who find themselves unhoused without any means of support.



Program Impact: 2023–2024

Clients served 2,276

Infant adoptions finalized: 5

Finally Home adoptions finalized: 5

New pregnancy & parenting clients: 2,241

Infant and Finally Home families approved: 7

Clients seeking options counseling: 56

TIFFANY'S STORY

As a young, pregnant woman, Tiffany was abused by her child's father, who stole her food, money, and destroyed many of her legal documents. Upon his arrest, she was left without a home and had no one to turn to.

She sought refuge in a shelter, but due to her autism, she was misunderstood and mistreated there as well. She left the shelter and lived on the street before being referred to Mater Maria, CCD's home for unhoused, pregnant women.

When Tiffany arrived at Mater Maria, she was about five months pregnant and in critical need of care. The staff and other mothers there immediately embraced her, providing guidance, material assistance, and emotional support during the remainder of her pregnancy. They also ensured she received medical attention and obtained the medication she needed for her autism.

When the time came for Tiffany to deliver, she was told a C-section would be necessary. Thankfully, she did not have to face this challenge alone; the Mater Maria staff remained by Tiffany's side throughout the delivery, and she gave birth to a healthy baby girl.

With the guidance of CCD's Pregnancy Options Counselor, Tiffany made the difficult decision to place her daughter for adoption. Tiffany met with several adoptive families to find the right home for her daughter. It was important to Tiffany to find adoptive parents who would value her role as birth mother and be open to maintaining a close connection.

To Tiffany's delight, she connected with an adoptive mother who had been adopted herself and maintained a strong relationship with her biological parents. Tiffany immediately felt a bond forming with the family and decided this was the perfect home for her baby.

She is grateful for the family she placed her daughter with and for the way CCD has changed the lives of her and her young daughter for the better.



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**THEY TREAT
ME LIKE
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BELIEVE
IN ME.**
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REFUGEE SERVICES ♥

We are here to welcome and comfort our refugee neighbors.

Refugee Services has a long history of welcoming the stranger. These men, women, and children fleeing war, conflict, and persecution are seeking safety in our community. CCD works alongside and supports clients throughout their journey as they rebuild their lives and become self-sufficient in their new homes.

Our team is dedicated to helping refugees and newly arrived asylees find stable housing and secure full-time jobs with benefits, giving them a strong foundation as they settle into their new homeland. We provide essential support, including English language classes, material assistance, and short-term financial aid. Our services foster integration, promote self-sufficiency, and help them secure legal documents, health insurance, and more.



Program Impact: 2023–2024

Clients served: 3,702

Job placements: 391

Clients received cash assistance: 3,893

Resettled clients: 1,029

Rapid Rehousing clients housed: 56

Match Grant clients who became self-sufficient within 180 days: 141

PETRO'S STORY

After Russia invaded Ukraine, Petro was forced to make the difficult decision to leave his home of 65 years and seek refuge in the United States. Needing to make a quick departure, Petro abandoned most of his belongings and embarked on a three-day journey to the U.S. – alone.

Thankfully, Petro already had two daughters living in Dallas and quickly found himself getting settled. However, Petro soon began to have growing concerns about his health and approached CCD's Refugee Services Team for help with what he discovered was cancer.

Petro's case manager immediately enrolled him in CCD's Intensive Case Program and helped him apply for Refugee Medical Assistance insurance to cover his expenses. From there, CCD connected Petro with specialists at Parkland Hospital, where he was able to begin critical treatment.

In addition to the physical and emotional challenges that come with fighting cancer, Petro also struggled to navigate the complex U.S. healthcare system. Because health insurance does not exist in Ukraine, Petro was unsure of how to apply, but CCD was there to guide him through the process and ensure he received the care he needed.

Additionally, CCD helped ensure Petro had the financial support he needed throughout his recovery, allowing him to remain in retirement without worrying about having to depend financially on his daughters.

Although he still participates in regular monitoring, Petro's health is stable, and he can remain active and enjoy time with his family. He is grateful for CCD's support and faces the future more confidently knowing he is in the hands of capable doctors and can remain financially independent. He looks forward to further exploring the U.S. and making it his permanent home.



“
**THE WORLD
IS NOT
WITHOUT
GOOD AND
KIND PEOPLE.**

”

SENIOR SERVICES ♥

We are here to promote self-sufficiency for our seniors.

Our Senior Services programs empower adults 60 years and older to maintain their independence by providing services focused on maintaining health and wellness. At the heart of our senior services is the Marillac Center, home of the Brady Center, which provides a safe and loving community for seniors during the week.

Our Senior Services team works hard to prevent isolation among seniors and provide a space where they can come together for fellowship, food, and more. The Marillac Center offers a variety of resources, including a free, home-cooked, dietitian-approved lunch every weekday.

Day-to-day activities at the Center include arts and crafts, Zumba® classes, nutrition education, access to the Parkland Community Clinic, and transportation assistance.

Our team is also committed to connecting seniors to community resources, including SNAP benefits, Medicare/Medicaid education and registration, medical and mental health referrals, and housing assistance.



Program Impact: 2023–2024

Number of clients served: 217

Meals served: 48,810

Percentage of seniors who improved/maintained their physical health: 69%

Percentage of seniors who improved/maintained their social connections & emotional support: 73%

MARY AND ALBERTO'S STORY

When Alberto was diagnosed with dementia, Mary immediately began searching for ways to support him. They discovered the Brady Senior Center at Marillac. They felt that it would allow Alberto the opportunity to form friendships with other seniors while allowing Mary the time to continue managing their household needs.

At the Brady Center, Alberto receives support for his dementia through activities that stimulate his brain. He participates in daily cognitive exercises to help him maintain his skills and independence and particularly enjoys the monthly word challenges. Additionally, the Brady Center's meal plan allows Alberto to eat nutritious and filling food while managing his diabetes.

Finding support for Alberto was not the couple's only need. After Alberto's diagnosis, Mary had to balance her role as a caretaker with the additional financial responsibilities the couple faced living on their newly fixed income.

With Alberto's limited mobility and Mary's busy schedule, she struggled to maintain their home and ensure Alberto had transportation to his social activities. Fortunately, the Brady Center helped connect her with the resources needed to take care of their home and arrange DART transportation services to allow Alberto to continue engaging in the community.

Most importantly, Mary found the emotional support she needed through the staff at Brady. "They're very helpful. They've been sympathetic, attentive, and understanding," Mary notes, emphasizing the importance of having a support system that can listen to her without judgment.

Thanks to CCD and the Brady Center, Mary feels secure knowing that her husband is in a safe place where he is happy and healthy, and they are both grateful to have found a community to support them as they work to maintain their independence.



“

**WE NEEDED
SUPPORT FROM
SOMEWHERE,
AND WE
FOUND CCD.**

”

VOLUNTEER SPOTLIGHT

Julie and Dan Colston

Julie and Dan Colston lived overseas in Malaysia from 2011 to 2014. While there, Julie volunteered as an art teacher at a school for refugee children from Myanmar. Her experiences there influenced her decision to volunteer with Catholic Charities Dallas' Refugee Services program upon their return to Dallas.

They chose CCD because they were familiar with it before their move. "It has a good structure, it's well-vetted, and a well-run organization," they said. "CCD is a place people feel comfortable seeking services from. Anyone interested in volunteering can find their place - there is something for everyone."

Julie, also on the CCD Refugee Services Advisory Council, signed up to mentor a Refugee Services client from Afghanistan a year and a half ago. She has enjoyed befriending their family and celebrating milestones with them. Some of her favorite experiences include walking him and his wife

through preschool enrollment for their daughter and hosting a baby shower for their family welcoming their fourth child.

"I look at different opportunities to see how I can help them in different ways," she said. "I find the best ways to be helpful that make the most sense."

Julie and Dan find that the heart of their service to others is using the opportunities they've been given to help others. "To be able to share our blessings with other people is phenomenal," they said. "Volunteering makes anybody feel better because you're doing something for somebody else, and if you have the time and the resources, why wouldn't you share those?"

Their advice to others interested in volunteering with CCD is to find what they're passionate about and do it - don't overthink it. "Don't be afraid to try something," they said. "And, if that doesn't work out, then try something else."

Julie and Dan have three children and one son-in-law and live in Frisco, Texas.



GET INVOLVED ♥

We take pride in serving those in need and involving our community in this great work. We offer a wide range of volunteer opportunities that allow you to assist in an area of expertise or particular passion. **Please help us serve more people in more ways and bring hope to our neighbors in need.**



HOW TO VOLUNTEER

If you are interested in becoming a volunteer, please contact volunteer@ccdallas.org, visit volunteer.ccdallas.org, or scan the QR code provided.



AUXILIARY GROUPS



**Angels
of Charity**



**Membership is free and open
to all interested women.**

**To join, please scan the QR code provided
or visit ccdallas.org/angels.**

The Angels of Charity Women's Auxiliary, a diverse sisterhood of generous women, improves the lives of others in their community through volunteerism and support, serving the mission and clients of Catholic Charities Dallas. Since 2001, their numbers have steadily grown, attracting members from across North Texas.

Their service shines throughout the year, beginning with the spring Mass and Luncheon, and culminating in the fall's Hope for the Holidays gathering. One of their most significant contributions is their crucial support of the Christmas Distribution Program, which brings joy to over 700 families annually by providing them with gifts.

Additionally, the Angels of Charity serve as liaisons for each Mission Advisory Council, offering invaluable assistance to all client services.



The Archangels Men's Network is a social and service network of men across the Diocese of Dallas, providing opportunities for fellowship, service, and outreach through a variety of initiatives, events, and social activities that strengthen and support the mission of Catholic Charities Dallas.

As a network of over 400 Catholic men, the Archangels unite through social, service, and philanthropic endeavors within the community. They share their faith, pray and work together, encourage others to join the mission, and support one another along the way. Each year, the Archangels help provide thousands of meals to families in need by raising funds to support Catholic Charities Dallas' Hunger Services mission through annual events such as Breakfast with the Bishop and the Archangels Cup golf tournament. They also foster fellowship by hosting Archangel Happy Hours throughout the year and engaging in service projects.



**Archangels
Men's Network**



**Membership is free and open
to all interested men.**

**To join, please scan the QR code provided
or visit ccdallas.org/archangels.**



PHILANTHROPIC SPOTLIGHT

Mely and Raul Estrada

Mely and Raul Estrada have been dedicated supporters of Catholic Charities Dallas for over a decade. Whether serving as Board Members or participating in committees and task forces, the Estradas have proven to be an incredible force in our community.

Mely and Raul exemplify the spirit of giving. Their efforts align perfectly with CCD's mission to "answer the call for all in need." With their boundless energy and enthusiasm, they constantly volunteer and take action.

Their construction company completed 100% of the renovations for CCD's Central Service Center on Mockingbird at cost and did the same to convert the first St. Jude Center for the homeless. They also served as Chairs for the Bishop's Gala during COVID. A great example of their hearts is each Christmas; they make tamales to share with all of CCD's employees. Mely and Raul generously open their home for fundraising dinners, welcoming guests with warm smiles and heartfelt hugs.

Their giving never stops, and their generosity knows no bounds.

"CCD is doing so much for so many in our community, especially for immigrants, the homeless, and those who are hungry," said Raul. "Knowing that our efforts and donations will be multiplied in impact and efficiency at CCD makes us very proud and grateful!"

Mely and Raul, parents of four and friends to all, are profoundly humble in their service. They always go the extra mile for their neighbors. Deeply faithful, Mely believes, "We are here to do God's work, to welcome the stranger in every respect."

CCD is truly fortunate to have their dedication and readiness to respond "yes" to the many needs in our community.

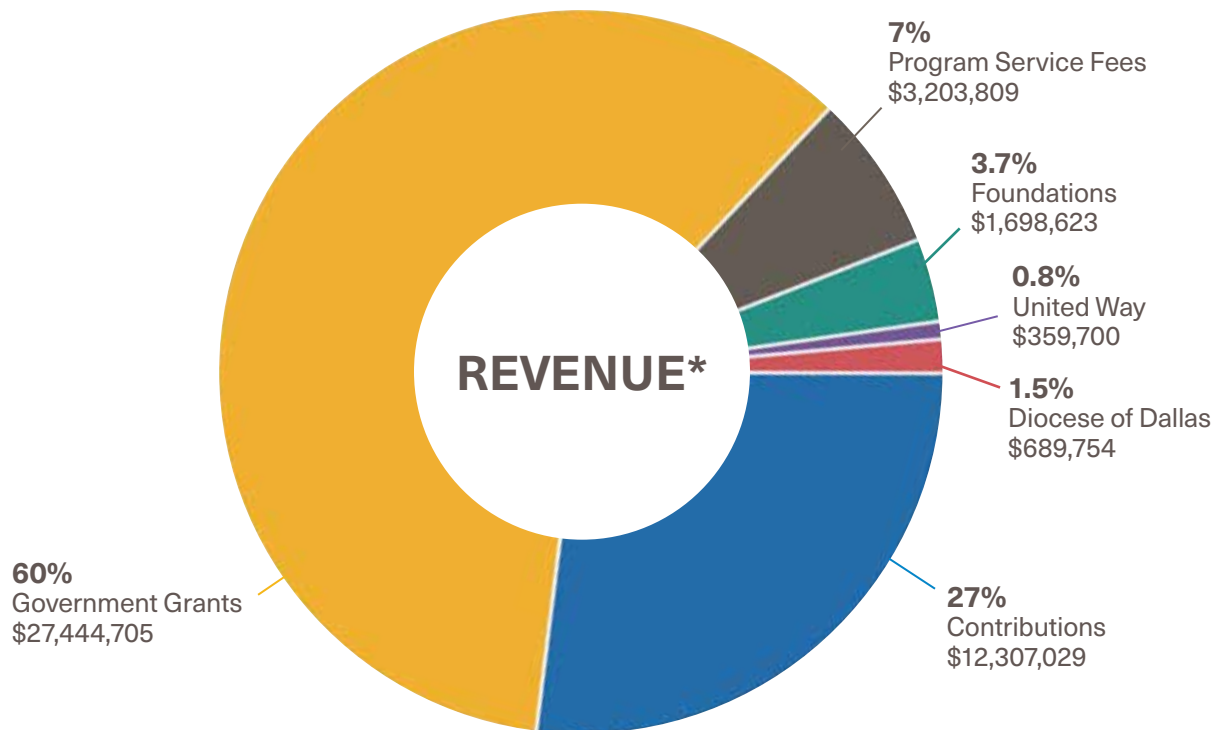


BALANCE SHEET

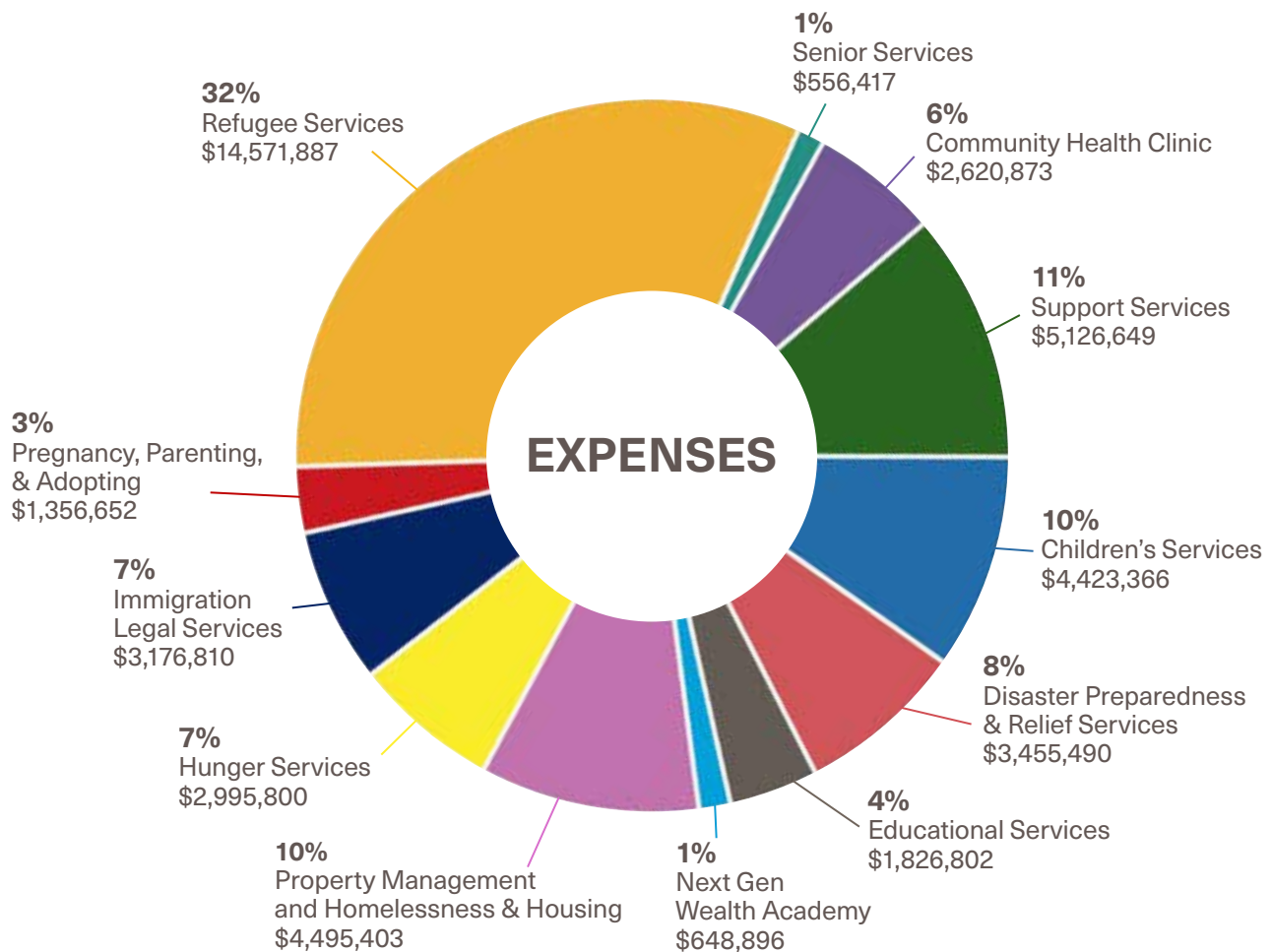
Assets	2023	2024
Cash & Equivalents	\$5,305,143	\$2,849,256
Investments	\$5,220,132	\$5,608,940
Accounts Receivable	\$3,704,135	\$5,373,014
Prepaid Expenses & Other	\$182,631	\$575,099
Interest in Trusts	\$23,260,821	\$25,566,428
Property & Equipment	\$2,685,607	\$2,636,915
Total Assets	\$40,358,469	\$42,609,652

Liabilities & Net Assets	2023	2024
Accounts Payable & Accrued Expenses	\$1,088,016	\$948,902
Other Liabilities	\$2,298,007	\$983,823
Net Assets	\$36,972,446	\$40,676,927
Total Liabilities & Net Assets	\$40,358,469	\$42,609,652

INCOME STATEMENT



*Excludes market gains and losses from trust investments



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Bishop of Dallas

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Gretchen Seay

PARTNER AGENCIES & FUNDERS

With over 100 partner and funding organizations, Catholic Charities Dallas has the unmatched capability to help those in need move toward a better life.

Allen ISD
Amazon
American Red Cross
Americares
AmPhil
Ascend Dallas
Aspire
Atmos Energy
Attitudes and Attire
Austin Street Shelter
Bank of America
Baylor Scott & White Health
Brother Bill's Helping Hand
Callier Center for Communication Disorders at The University of Texas at Dallas
Cathedral Kitchen
Catholic Charities Fort Worth
Catholic Charities USA
Catholic Housing Initiative
Catholic Legal Immigration Network (CLINIC)
Center for Children & Families at The University of Texas at Dallas
Charles Schwab Bank
Child Abuse Prevention Coalition
Child Care Group
CHRISTUS Health
Church World Services
City of Dallas
City of Irving
City of Lancaster
City of McKinney
City of Plano
CitySquare
Collin College
Collin County Council on Family Violence
Collin County Healthcare Foundation
Collin County Healthcare Services
Communities In Schools
Communities Foundation of Texas
Community Council of Greater Dallas
Consumer Action Corporation for a Skilled Workforce
Corpus Christi Parish
Credit Builder's Alliance
Crime Victims' Council of Dallas County
Crossroads
Dallas Area Agency on Aging
Dallas Area Rapid Transit
Dallas Art Therapy
Dallas Association of Young Lawyers
Dallas Bar Association
Dallas College
Dallas County Department of Criminal Justice
Dallas County Domestic Violence Awareness Coalition
Dallas County, Health & Human Services, Refugee Outreach Clinic
Dallas Hispanic Bar Association

Dallas Housing Authority
Dallas Independent School District
Dallas Life
Dallas Public Library System
Dallas Volunteer Attorney Program
David M. Crowley Foundation
Direct Relief
Empower
Envision Imaging
Federal Emergency Management Agency
Financial Clinic
Genesis Women's Shelter
Gil & Dody Weaver Foundation
Grand Prairie Independent School District
Harry & Louise Brown Foundation
Harry W. Bass, Jr. Foundation
Healing Hands
Help Me Grow North Texas
Hope Supply Co.
Hope's Door
New Beginning Center
Housing Connector
Housing Crisis Center
Housing Forward
HUD-VASH
Human Rights Initiative
Hunton, Andrews & Kurth, LLC
iBERIABANK
In-n-Out Burger
Inter-Tribal Council of Louisiana
International Rescue Committee
Irving Independent School District
IPS Recovery
Jewish Family Services
Juntos Podemos
Knights of Malta
LabCorp
Legal Aid of NorthWest Texas
Literacy Instruction for Texas
Lyda Hill Philanthropies
Mater Filius Dallas
Metrocare
Mexican Consulate of Dallas
MLC Insurance Group
Mosaic Family Services
National Council of Jewish Women
Network of Community Ministries
Nola's Hands
North Dallas Shared Ministries
North Texas Anti-Trafficking Task Force
North Texas Behavioral Health Authority
North Texas Food Bank
Oak Street Health
Office of Refugee Resettlement
On the Road Lending
Our Community Our Kids
Parkland Health & Hospital System
Pepsi Co
Perot Museum
Project Access Collin County
Proyecto Inmigrante ICS, Inc.
Pulte Family Charitable Foundation
RAICES
Readers 2 Leaders
Reliant
Richardson Independent School District

Rosa es Rojo
Salvation Army
Segunda Iglesia Apostolica de la Fe en Cristo Jesus
Senior Source
SMU Dedman School of Law
St. Vincent de Paul of North Texas
St. Vincent de Paul Pharmacy
Success Center - Vickery Meadows
SuVida Clinic
TEXPress
Texas A&M Nutrition Program
Texas A&M School of Law
Texas Access to Justice Foundation
Texas Association Against Sexual Assault
Texas Council on Family Violence
Texas Health Resources
Texas Office of Refugees
Texas Office of the Attorney General
Texas Office of the Governor
Texas Pregnancy Care Network
Texas State Affordable Housing Corporation
Texas Victim Services Association
The Bridge Homeless Recovery Center
The Catholic Foundation
The Dallas Foundation
The Family Place
The Human Impact
The Perot Family
The Rees-Jones Foundation
The Seed Project Foundation
The Stewpot
The Westerman Foundation
Touchstone Medical Imaging
Truist Bank
Trusted World
TX Complete
Under 1 Roof
United States Conference of Catholic Bishops
United Way of Metropolitan Dallas
University of North Texas
Dallas College of Law
Unlocking Doors
Veterans Affairs
Vickery Meadow Learning Center
Vickery Meadows Improvement District
Warren Center
Watermark Church
Westpark Fund, L.P.
W P & Bulah Foundation
YMCA of Dallas
Young Catholic Professionals
Youth Development Foundation
2INgage
4Kids4Families

THANK YOU ♥

Together, we are bettering lives across North Texas. Without your generosity, none of the work we do to assist members of our community would be possible. Your contributions and volunteer work allow us to bring our mission and purpose to life. We are forever grateful for your support.

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FAITH & SCHOOLS

All Saints Catholic Church
 Bishop Lynch High School
 Blessed Sacrament Catholic Parish
 Catholic Diocese of Dallas
 Christ the King Catholic Church
 Christ the King Catholic School
 Christ the King
 Community Outreach
 Cristo Rey Dallas College Prep
 Divine Mercy of Our Lord
 Catholic Church
 First United Methodist
 Church (McKinney)
 Good Shepherd Catholic Church
 Guadalupanas Association
 of St. Mary of Carmel
 Holy Cross Catholic Church
 Holy Family of Nazareth
 Catholic Church
 Holy Trinity Catholic Church
 Immaculate Conception Catholic
 Parish (Corsicana)
 Immaculate Conception Catholic
 Parish (Grand Prairie)
 Jesuit College Preparatory School
 John Paul II High School
 Mary Immaculate Catholic Church
 Mother of Perpetual Help
 Catholic Parish
 National Shrine Cathedral of
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 Nuestra Señora del Pilar
 Catholic Parish
 Our Lady of Angels Catholic Church
 Our Lady of Lourdes Catholic Parish
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 Catholic Church
 Prince of Peace Catholic Church
 Sacred Heart Catholic
 Parish (Rowlett)
 Sacred Heart of Jesus Christ
 Catholic Parish (Carrollton)
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 Parish (Lancaster)
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 Catholic Parish
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 St. John Nepomucene
 Catholic Church
 St. Joseph Catholic Church
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 St. Joseph Vietnamese
 Catholic Parish
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 St. Jude Chapel
 St. Luke Parish
 St. Mark the Evangelist
 Catholic Parish
 St. Martin of Tours Catholic Parish
 St. Mary Catholic Parish (Sherman)
 St. Mary of Carmel Catholic Church
 St. Michael the Archangel Catholic
 Parish (Garland)
 St. Michael the Archangel Catholic
 Parish (McKinney)
 St. Monica Catholic Church
 St. Patrick Catholic Parish (Dallas)
 St. Paul the Apostle Catholic Parish
 St. Philip the Apostle Catholic Parish
 St. Pius X Catholic Parish
 St. Rita Catholic Church
 St. Thomas Aquinas Catholic Parish
 St. Thomas Aquinas Parents
 Association
 University of Dallas
 Ursuline Academy of Dallas

GUARDIAN ANGEL SOCIETY

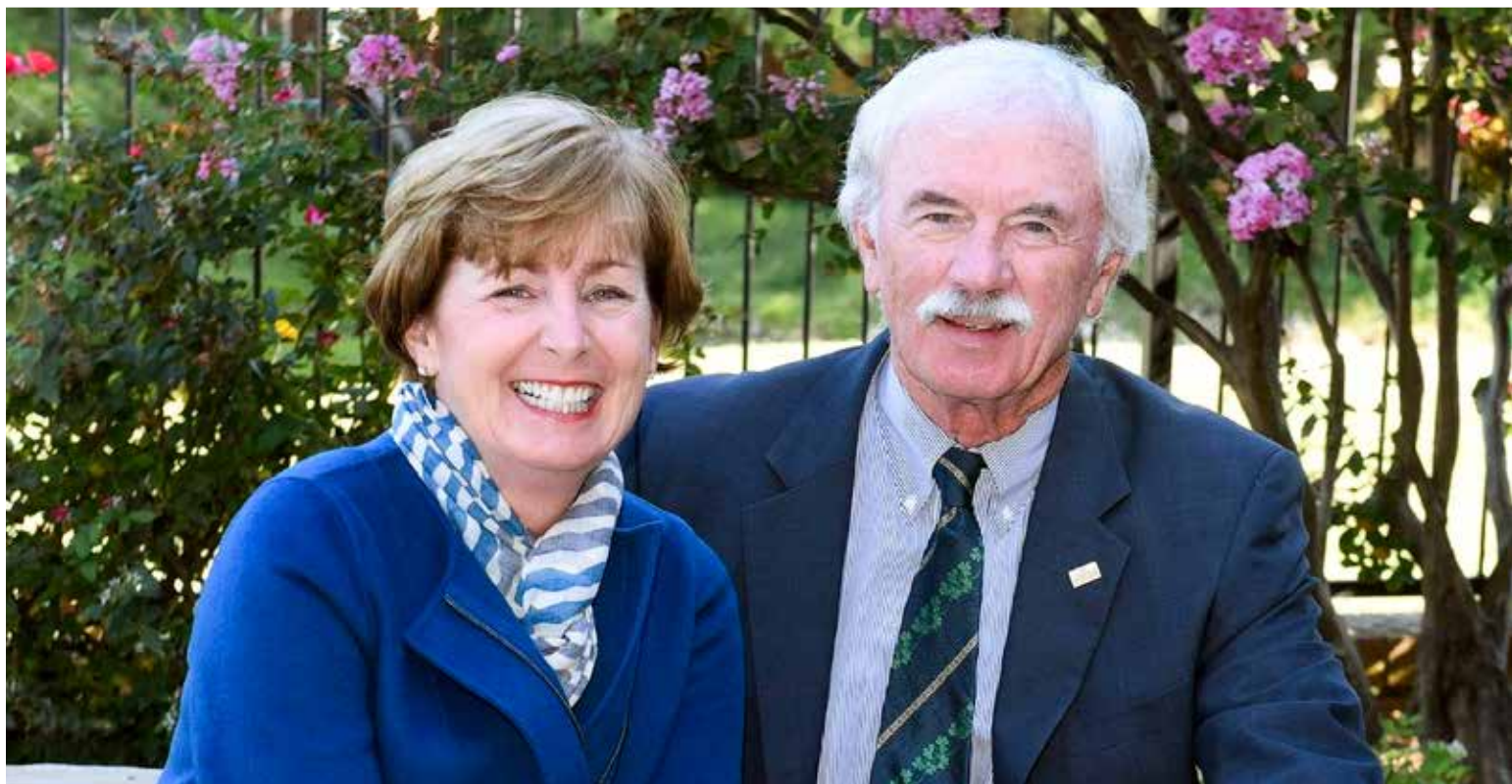


You can help **sustain the needs of generations** through planned giving.

The Guardian Angel Society is comprised of individuals who are dedicated to Catholic Charities Dallas and our mission of working together to strengthen families and individuals. Members of this society have included Catholic Charities Dallas as a beneficiary through planned giving vehicles.

Thank you to all Guardian Angel Society members. Your philanthropic support creates a legacy that will ensure Catholic Charities Dallas continues to help those in need for generations to come.

To join the Guardian Angel Society and help sustain the needs of future generations, please contact a member of the development team.



“We trust Catholic Charities Dallas to take care of our community as future needs change. Planned giving offers many gift options while recognizing our long-term commitment to serving others.”

– Jane and Don Hanratty, Founding Guardian Angel Society Members



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WHEN YOU OPEN YOUR HEART, YOU CHANGE LIVES

CASH, CHECKS & CREDIT

Cash donations of any size are gratefully accepted. You can donate online or set up a recurring gift by visiting ccdallas.org/donate. Mail a check payable to CCD, to Catholic Charities Dallas, ATTN: Development Office, 1421 W. Mockingbird Lane, Dallas, TX 75247.

ONLINE GIVING

Online giving is safe, secure, and fast. Visit ccdallas.org/donate for more information.

MONTHLY GIVING

Your credit card or bank account can be automatically charged each month. Enroll in a recurring gift by visiting ccdallas.org/donate.

CORPORATE GIVING

For many companies, giving to Catholic Charities Dallas is a compelling way to support the communities where they do business and where their employees and customers live. Create a program grant, sponsor a special event, host a food or clothing drive, or volunteer with us.

STOCKS & SECURITIES

Donations of stocks, bonds, and appreciated securities or mutual funds are a way to make a significant contribution at a reduced cost. Federal tax laws allow a charitable deduction for the full market value of securities on the date of your gift. Electronic delivery of securities is available. Contact the development team directly for transfer instructions.



SCAN TO GIVE

Your generosity makes a real difference and allows us to respond to our community's growing needs. To make a gift, please visit ccdallas.org/donate or scan the QR code provided.

WE ARE HERE BECAUSE OF SUPPORTERS LIKE YOU.

Contact the Development Office to explore these and other ways to give.

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EVENTS THAT GIVE



A second collection is taken up throughout the Diocese of Dallas in support of the missions and programs of Catholic Charities Dallas.



A festive evening in support of CCD's Christmas Distribution Program hosted by the Angels of Charity.



Our formal annual event supports all of CCD's missions, featuring dinner, dancing, auctions, and live entertainment.



An informational tour of our Central Service Center that highlights our missions and how your involvement improves lives.



We hit the green for a good cause alongside our CCD supporters at the Archangels Cup, hosted by the Archangels Men's Network.



We come together for a morning of prayer at the National Shrine Cathedral of Our Lady of Guadalupe followed by a luncheon and fellowship at the Meyerson Symphony Center, hosted by the Angels of Charity.

Mission: Catholic Charities Dallas calls the community to action to join us in addressing the root causes of poverty, hunger, and homelessness by serving, educating, and empowering all those in need.

Purpose: To provide support, resources, education, and inspiration to empower our clients and improve their lives.

Vision: Catholic Charities Dallas will be recognized as an effective leader serving the most vulnerable in our communities on their journey toward hope, independence, and a better life.

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