



Introduction & Response Assistance Packet

www.ccdallas.org

1-866-CCD-7500



**This Packet is Updated as of:
February 2025**



Mission

Catholic Charities calls the community to action to join us in addressing the root causes of poverty, hunger, and homelessness by serving, educating, and empowering **all** those in need.



181,605

Served in 2023-2024



2,575

Dedicated volunteers



306

Caring employees



89%

Efficiency ratio



39+

Service programs



102

Mobile food sites



9

Service sites

Catholic Social Teaching

Life and Dignity of the Human Person

Call to Family, Community and Participation

Rights & Responsibilities

Option for the Poor and Vulnerable

The Dignity of Work and the Rights of Workers

Solidarity

Care for God's Creation



Corporal Works of Mercy

Feed the Hungry

Give Drink to the Thirsty

Shelter the Homeless

Visit the Sick

Visit the

Imprisoned Bury

the Dead

Give Alms to the Poor



Spiritual Works of Mercy

Counseling the Doubtful

Instructing the Ignorant

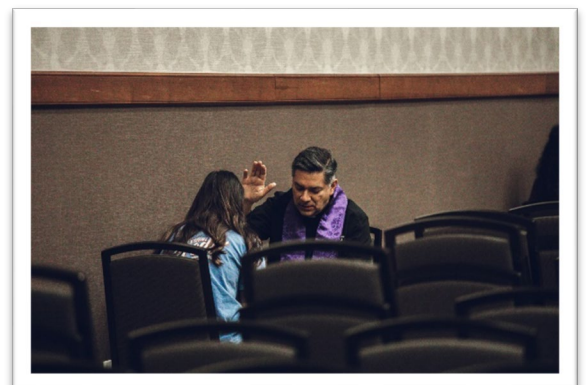
Admonishing the Sinner

Comforting the Sorrowful

Forgiving Injuries

Bearing Wrongs Patiently

Praying for the Living and the Dead



Eleven Services, One Mission.

866-223-7500 | ccdallas.org



CHILDREN'S SERVICES

Children's Services works to reunify unaccompanied minors and unaccompanied refugee children with their families as quickly and safely as possible. When we cannot reunite families, we place youth with area families and equip them with the skills needed for successful lives in adulthood. Programs within Children's Services include International Foster Care and St. Mary's Shelter.

ccdallas.org/children

COMMUNITY HEALTH CLINIC

The Community Health Clinic provides high-quality and compassionate healthcare to underserved individuals and families in Collin County. Uninsured residents who have household incomes less than 200% of the federal poverty guidelines can seek assistance at CHC. Staff and volunteers provide non-urgent, primary care and treatment of acute and chronic diseases, including diabetes and high blood pressure.

972-547-0606 | ccdallas.org/chc-cdd

DISASTER PREPAREDNESS & RELIEF SERVICES

Disaster Preparedness & Relief Services is one of the only programs in the DFW area that offers short- and long-term case management after a natural or personal disaster. Trained case managers provide relief through financial and material aid, employment assistance, and long-term recovery plan development. We also assist clients in finding temporary and permanent housing. The program empowers survivors to rebuild their lives and homes.

866-223-7500 | ccdallas.org/disaster

EDUCATIONAL SERVICES

Educational Services provides high-quality literacy programs with a dual-generation approach. Our programs assist families with building English language and literacy skills while providing other educational enrichment and material assistance. Programs include Together We Learn, Together We're Better, After School Program, Summer Camp, and Together We Read.

214-337-0175 | ccdallas.org/education



HOMELESSNESS & HOUSING SERVICES

Homelessness & Housing Services works with our community partners to provide permanent, supportive housing to formerly homeless individuals at our St. Jude Centers. Our goal is to offer a new home, wraparound case management, and a supportive community at each location. In addition to our St. Jude Centers, we support homeless individuals with time-limited housing intervention programs. Individuals must be referred from a shelter to receive assistance.

866-CCD-7500 | ccdallas.org/homelessness

HUNGER SERVICES

Hunger Services is dedicated to reducing hunger and food insecurity across nine counties in North Texas. We have four permanent food pantries, and we also operate mobile food pantries that serve more than 90 other locations. This allows us to provide fresh produce, dairy, and meat to those in need more than 100 times monthly. Families receiving government benefits such as SNAP, TANF, and SSI are eligible for services, along with families who fall under federal poverty guidelines. No proof is required to receive assistance.

866-223-7500 | ccdallas.org/food

IMMIGRATION LEGAL SERVICES

Immigration Legal Services is committed to helping individuals understand immigration law and their rights. A broad range of immigration representation is available, including visa petitions, naturalization and citizenship applications, permanent resident applications, and more. Free legal immigration services may be available, depending on eligibility.

972-629-3112 | ccdallas.org/immigration

NEXT GEN WEALTH ACADEMY

Next Gen Wealth Academy helps people thrive by creating a positive relationship with money through coaching, education, and personal development. We offer personalized financial coaching that includes access to free resources and education. In addition, we help unemployed or underemployed individuals access job support services and training. Our housing counseling program provides support, education, and resources on homebuying topics, including offering the HUD-approved first-time homebuyer's class.

972-629-3112 | ccdallas.org/services/next-gen

PREGNANCY, PARENTING, & ADOPTION SERVICES

Pregnancy, Parenting, & Adoption offers a variety of resources to support families, parents, and children. Our weekly Parenting in Action classes offer material assistance and education to pregnant mothers and parents with children up to three years of age. We also offer pregnancy options counseling, birth parent support, adoptive parent training, and adoption and placement services through our Infant Adoption and Finally Home programs.

214-526-2772 | ccdallas.org/pregnancy

REFUGEE SERVICES

Refugee Services helps individuals and families start a new life in the United States and work toward self-sufficiency. We offer support through reception and placement services, financial and material assistance, employment services, case management, education services, and more. Services are available to individuals for up to five years from the date of eligibility.

866-223-7500 | ccdallas.org/refugee-resettlement

SENIOR SERVICES

Senior Services empowers adults 60 and older to maintain their independence by providing services focusing on health and wellness. The Brady Center offers a safe place to enjoy a community and access services, including nutritional meals, crafts and recreational activities, physical fitness classes, nutrition education, and more. Seniors can visit the Brady Center, located in West Dallas, Monday through Friday. Transportation assistance is available to members living within a five-mile radius.

214-826-8335 | ccdallas.org/senior-services



**Scan for more
information
about our services.**



**Interested in
volunteering?
Scan for more
information!**

Hunger Services

A family needs food or cannot pay their bills due to increased food costs.

What can you do?

- Review the monthly food calendar to find a nearby food pantry location

How to Get Involved:

- Volunteer at a mobile food location
- Volunteer at a Client Choice Pantry (14+ with parents)
- Organize a food drive*
- Have a permanent food cart at your parish or school*
- Volunteer at a Food Boxing event*

Corporal Work of Mercy: Feed the Hungry CST: Care for God's Creation

Immigration Legal Services

Someone needs help with immigration paperwork, is a DACA recipient, wants to become a citizen, wants to petition for a family member, etc.

What can you do?

- Share our website so they can make an appointment to speak with our ILS staff members.

How to Get Involved:

- Volunteer at or host a Citizenship Workshop
- Be an administrative volunteer
- Refer law school interns to CCD*

Catholic Social Teaching: Rights and Responsibilities

*** = For Ages 10+**

Pregnancy, Parenting & Adoption Services

A family is interested in gaining parenting skills or in need of baby items such as diapers and wipes. Someone you know is interested in adopting or choosing adoption for their child.

What can you do?

- Invite families to attend parenting classes
- Share our Pregnancy Counselor hotline 214-557-5386

How to Get Involved:

- Host a supply drive*
- Pray for families discerning parenting next steps*

Catholic Social Teaching: Life and Dignity of the Human Person

Mater Maria

A pregnant mother, aged 18+, is unhoused and in need of a safe place to stay.

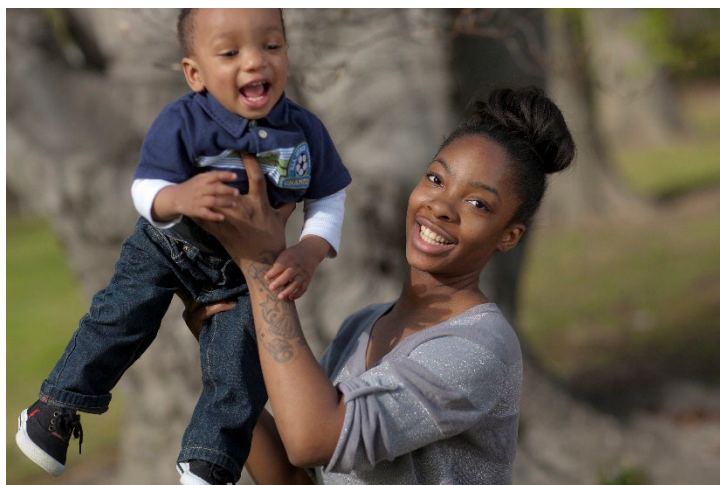
What can you do:

- Call the CCD Pregnancy Hotline at 214-557-5286
- Or contact Mater Maria directly at 972-836-9378 or info@materfiliusdallas.org.

How to Get Involved:

- Support the in-kind needs of the houses. *
- Volunteer in-person at Mater Maria.

Catholic Social Teaching: Life and Dignity of the Human Person



Disaster Relief and Preparedness Services

Someone in your community lost their house in a natural disaster or is experiencing a personal disaster.

What can you do?

- Share the Disaster Relief Website, which will have the most updated information on what resources are available.
- www.ccdallas.org/disaster

How to Get Involved:

- Mark on your Volunteer Profile “Contact in case of disaster.”
- Pray for the long-term recovery of the household*

Catholic Social Teaching: Solidarity

Homelessness & Housing Services

Someone is in need of shelter.

What can you do?

- If they need emergency shelter, please help them call the Housing Forward Homeless Crisis Helpline at 888-411-6802
- If they have lost their home due to a natural disaster, please see Disaster Relief services above.

How to Get Involved:

- Create Hygiene Kits*
- Mail in personalized cards to resident mailboxes!*
- Host a meal and game night at a St. Jude Center*

Corporal Work of Mercy: Shelter Those in need of Homes

Educational Services

A family has a child aged 5 or younger, and they are interested in a dual-generation education class. An adult needs literacy classes, or a student needs after school tutoring.

What can you do?

- Share our information about our programs
- Pass along summer camp information

How to Get Involved:

- Create literacy kits or donate books from our list*
- Share info with college students interested in social work internships.*

Catholic Social Teaching: Call to Family, Community & Participation

Next Gen Wealth Academy

Someone needs assistance in learning how to budget, is interested in career coaching, is a first-time homebuyer or could benefit from individualized financial coaching

What Can You Do

- Share information for the individual to sign up for Next Gen
- Promote our First Time Homebuyer Workshops and virtual Masterclasses

How to Get Involved:

- Volunteer as a financial coach
- Volunteer at our annual Mega Homebuyer workshop

Catholic Social Teaching: The Dignity of Work & the Rights of Workers

Senior Services

A senior (60+) lives around the zip code of 75211 & is looking for support.

What can you do:

- Share about the Brady Senior Center!

How to Get Involved:

- Group volunteering at the Brady Senior Center*
- Serve one of the healthy meals that we provide
- Host a supply drive for craft items and puzzles*

Catholic Social Teaching: Life and Dignity of the Human Person

Community Health Clinic

A resident of Collin County is uninsured and is in need of primary care and treatment of an acute or chronic disease (ex: diabetes or high blood pressure)

What can you do:

- Share about CHC and invite them to visit www.collincountyclinic.org

How to Get Involved:

- Recruit medical professionals to volunteer at the clinic.
- Volunteer at the front desk
- Volunteer as an interpreter.

Catholic Social Teaching: Life and Dignity of the Human Person



Refugee Services

What can you do?

- If you have refugees or asylees in your community who are in need, please have them reach out to 1-866-CCD-7500.

How to Get Involved:

- Host a material item drive*
- Become a mentor
- Volunteer for administrative work

Catholic Social Teaching: Solidarity

Children's Services

A family is interested in learning more about becoming a foster home

What can you do:

- Share about International Foster Care and why it is so needed

How to Get Involved:

- Become a foster family
- Be a virtual tutor
- Donate suitcases*

Catholic Social Teaching: Call to Family, Community & Participation



**Catholic
Charities**
Dallas

www.ccdallas.org
1-866-CCD-7500

If you are feeling anxious or depressed, there's Hope. And you can text with her now.

Hope is a confidential, bilingual emotional wellness chatbot designed to provide coping skills for depression and anxiety. Hope offers you an opportunity to text about things that may seem beyond your control. You'll get good information in a safe and private text session about how you can learn skills to improve your emotional wellness.



Scan to get HOPE started



**Or you can
text Hope at
469.949.1179**

To learn more about how HOPE can help you, visit ccdallas.org/hope